# THE CORPORATION OF THE TOWNSHIP OF NORTH GLENGARRY Committee of the Whole

Wednesday, September 20, 2023, 3:00 pm Council Chamber 3720 County Road 34 Alexandria, On. K0C 1A0

- 1. CALL TO ORDER
- 2. DECLARATION OF PECUNIARY INTEREST
- 3. ACCEPT THE AGENDA(Additions/Deletions)
- 4. DELEGATIONS
  - a. Collectif d'artistes de Glengarry Artists' Collective Yvonne Callaway
- 5. STAFF REPORTS
  - a. Treasury Department
    - 1. 2024 Borrowing for Fleet
  - b. Building/Planning & By-law Department
    - 1. Presentation from The United Counties of Stormont, Dundas and Glengarry Peter Young, Director of Planning & Economic Development
  - c. Public Work's Department
    - 1. QMS Review Summaries and Communication

### 6. CONSENT AGENDA

- a. Departmental Workplan Update Community Services Dept.
- b. 3rd Quarter Public Works Update
- c. Departmental Workplan Update Fire Dept.
- 7. UNFINISHED BUSINESS
- 8. OTHER BUSINESS

# 9. MATTERS ARISING FROM STANDING COMMITTEES

- a. Raisin Region Conservation Authority update by Councillor Jacques Massie
- b. Maxville Manor update by Councillor Gary Martin
- c. Glengarry Pioneer Museum update by Councillor Gary Martin
- d. Glengarry Archives update by Mayor Jamie MacDonald
- e. Arts, Culture & Heritage update by Councillor Jeff Manley
- f. County Council update by Deputy Mayor Carma Williams
- g. Friends of the Trails update by Councillor Jeff Manley
- h. Community Development Committee by update by Mayor Jamie MacDonald
- i. Rural Affairs update by Councillor Jacques Massie

### 10. NOTICE OF MOTION

Next Committee of the Whole Meeting

Wednesday, November 22, 2023 at 3:00 p.m. in the Council Chambers, 3720 County Rd 34, Alexandria, Ontario.

Note: Meeting are subject to change or cancellation.

# 11. ADJOURNMENT



c/o Box 864, Alexandria ON K0C 1A0 cagac.ca@gmail.com www.cagac.ca

# 15 September 2023

It's time for our annual fall art donation to the Township of North Glengarry.

We thought the Arts, Culture and Heritage Committee would appreciate having the maquette for the latest mural – *The Senate Too.* 

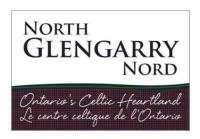


This interpretation of the 1991 mural by Odile Têtu is to scale, about 18 by 48 inches. The work was painted by Collectif members Kerry Herwijnen McIntosh and Tina Whitman. We think it would be an interesting addition to the TNG collection.

If the AC&H Committee agree, we could bring it to your next meeting and/or to the Sandfield Centre to be mounted.

Please let us know how you'd like to proceed. Thank you for your support of The Collectif!

Yvonne Callaway, VP, Treasurer Collectif d'artistes de Glengarry Artists' Collective



# STAFF REPORT TO THE COMMITTEE OF THE WHOLE Report No: TR2023-16

### **September 12, 2023**

From: Kimberley Goyette - Director of Finance/Treasurer

RE: 2024 Borrowing for Fleet

### **Recommended Motion:**

THAT the Committee of the Whole recommends that Council borrow \$1,560,000 from the Royal Bank of Canada for an amortization term of 15 years with a financing term of 5 years.

# **Background / Analysis:**

Council has preapproved the funding for two tandem trucks for Public Works and a Pumper for the Fire Department for the 2024 budget. The total of all these fleet vehicles equates to \$1,560,000.

With the uncertainty of interest rates there arises two options:

1. Borrow from the Royal Bank of Canada with a current interest rate of 5.8% over a 15 year amortization term with a borrowing term of 5 years. The term is shorter in hopes that interest rates would be lower upon renewal in 5 years. There are no additional fees and the funds could be provided in as little as two days. The annual cost of borrowing would be approximately \$155,954 for the first 5 years with the hopes of renewing at a lower interest rate.

OR

2. Borrow from Infrastructure Ontario with an interest rate provided at 4.92% over a 15 year amortization term, but the term of the loan would also have to be 15 years locking that interest rate in for the full 15 years. Additional legal and administrative fees would be charged at approximately \$2,000 in the first year. Funds can only be provided on the 1<sup>st</sup> and 15<sup>th</sup> of the month and it takes approximately one month to obtain funding. The annual cost of borrowing would be approximately \$147,257 annually for the full 15 years.

The pumper is expected late December or early January. Since obtaining funds takes time if Infrastructure Ontario is the chosen option, the Treasury Department is requesting direction from Council at this time.

With the tandems not arriving until October 2024, there is still hope that the bank rate will drop a little bit by then, however the interest rates provided in this report cannot be guaranteed in future months and predictions of the economy are unknown.

### Alternatives:

- 1. Recommend obtaining funding from the Royal Bank of Canada
- 2. Recommend obtaining funding from Infrastructure Ontario.

# **Financial Implications:**

The difference in funding is approximately \$8,700 annually (full impact in 2025). Approximately \$13,718 will be freed up in February as the loan for the rescue equipment will be paid in full. Furthermore, the tandem trucks are not expected until October of 2024.

The total impact for the two options for 2024 are:

Financial Impacts for 2024		
Infrastructure Ontario		
Pumper	75,516.72	
Tandems	17,935.22	(3 months)
Legal	2,000.00	
Rescue vehicle paid off	(13,718.00)	
	81,733.94	
Royal Bank of Canada		
Pumper	79,976.63	
Tandems	18,994.45	(3 months)
Legal	-	
Rescue vehicle paid off	(13,718.00)	
	85,253.08	

### **Attachments & Relevant Legislation:**

Section 401(1) of the *Municipal Act, 2001, c.25* provides authority for a municipal to incur debt for the purposes of the municipality, whether through borrowing or in any other manner.

# **Others Consulted:**

Infrastructure Ontario Royal Bank of Canada Director of Public Works

Reviewed and approved by: Sarah Huskinson, CAO/Clerk

# Population and Growth Management Study Update

September 20, 2023





# Population and Employment Projections



- 1.2.4 Where planning is conducted by an upper-tier municipality, the upper-tier municipality in consultation with lower-tier municipalities shall:
- identify and allocate population, housing and employment projections for lower-tier municipalities.
   Allocations and projections by upper-tier municipalities shall be based on and reflect provincial plans where these exist and informed by provincial guidelines;
- b) identify areas where growth or development will be directed, including the identification of nodes and the corridors linking these nodes;
- c) identify targets for intensification and redevelopment within all or any of the lower-tier municipalities, including minimum targets that should be met before expansion of the boundaries of settlement areas is permitted in accordance with policy 1.1.3.8;
- d) where major transit corridors exist or are to be developed, identify density targets for areas adjacent or in proximity to these corridors and stations, including minimum targets that should be met before expansion of the boundaries of settlement areas is permitted in accordance with policy 1.1.3.8; and
- e) provide policy direction for the lower-tier municipalities on matters that cross municipal boundaries.





# Current Projections (2016)

Table 2.4 - PROJECTED TOTAL POPULATION GROWTH, 2016-2036

Municipality	2016	2021	2026	2031	2036	Net Compound Ann	
						change	Growth (%)
South Glengarry	13,565	13,564	13,723	13,812	13,763	197	0.1
North Glengarry	10,528	10,365	10,391	10,366	10,292	-236	-0.1
South Stormont	13,431	13,493	13,706	13,839	13,815	384	0.1
North Stormont	7,222	7,200	7,282	7,323	7,295	72	0.1
South Dundas	11,173	11,252	11,489	11,654	11,657	484	0.2
North Dundas	11,715	12,107	12,640	13,099	13,236	1,522	0.6
Total	67,634	67,981	69,231	70,093	70,058	2,423	0.2

Based on 2011 Census





# Current Projections (2016)

Table 2.6 - PROJECTED EMPLOYMENT GROWTH, 2016-2036

Municipality	2016	2021	2026	2031	2036	Net	Compound Annual
						Change	Growth (%)
South Glengarry	4,837	4,704	4,570	4,452	4,432	-405	-0.4
North Glengarry	3,567	3,488	3,438	3,496	3,475	-92	-0.1
South Stormont	2,187	2,056	1,911	1,783	1,717	-470	-1.2
North Stormont	1,333	1,284	1,243	1,215	1,240	-93	-0.3
South Dundas	4,097	3,968	3,810	3,673	3,562	-534	-0.7
North Dundas	4,356	4,230	4,027	3,878	3,577	-779	-1.0
Total	20,377	19,730	18,999	18,497	18,003	-2,373	-0.6

Based on 2011 Census





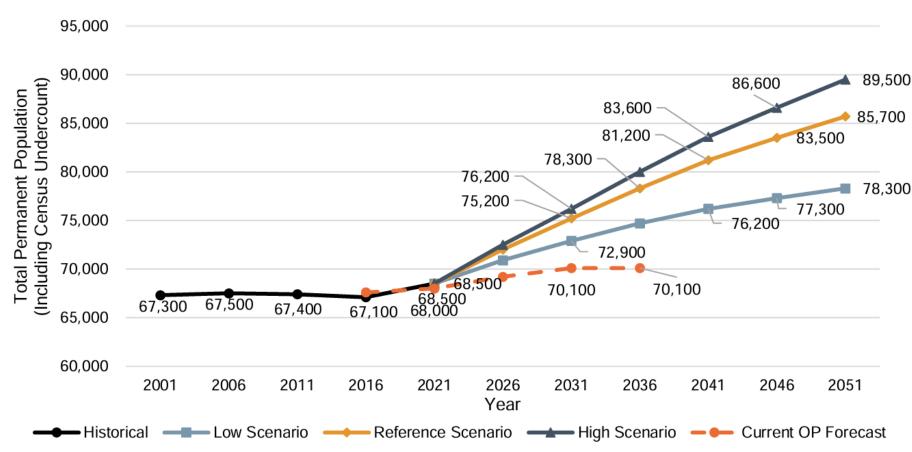
# What's Changed?

- Official Plan approved in 2022 by OLT
- Census 2021 data vs 2011
- Draft 2023 PPS requires enough land to accommodate 25+ years of growth
- Ontario and SDG growing faster than previously projected
- Higher than historical housing demand
- Growth in logistics sector and some recovery in manufacturing post 2011
- Growth in work from home





Figure 4-5
United Counties of Stormont, Dundas and Glengarry
Long-term Forecast Population Scenarios, 2021 to 2051



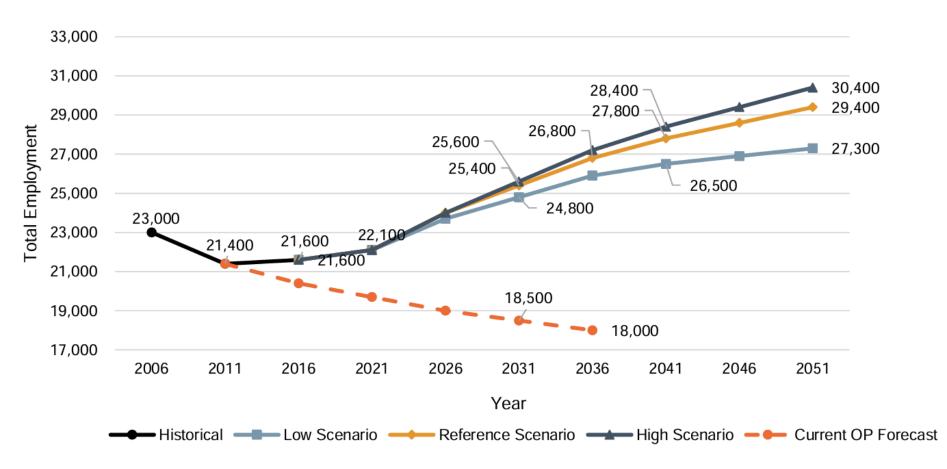
Source: Historical from Statistics Canada Census 2006 to 2021, Current OP Forecast from United Counties of Stormont, Dundas and Glengarry Official Plan (2018). Low, Reference, and High Scenario forecasts by Watson & Associates Economists Ltd.

Note: Population includes net Census undercount.



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# United Counties of Stormont, Dundas and Glengarry Long-Term Total Employment Forecast Scenarios, 2021 to 2051







# United Counties of Stormont, Dundas and Glengarry Summary of Historical and Forecast Population by Area Municipality, 2001 to 2051

Ref.	North Dundas	North Glengarry	North Stormont	South Dundas	South Glengarry	South Stormont
Population 2001	11,014	10,589	6,855	10,783	12,700	11,941
Population 2021	11,304	10,144	7,400	11,044	13,330	13,570
Population Share 2021	17%	15%	11%	17%	20%	20%
Population 2051	15,200	11,800	9,500	12,800	16,400	17,800
Population Share 2051	18%	14%	11%	15%	20%	21%
Population Growth 21-51	3,896	1,656	2,100	1,756	3,070	4,230
Population Growth Rate 21-51	1.0%	0.5%	0.8%	0.5%	0.7%	0.9%
Population Growth Rate 01-21	0.1%	-0.2%	0.4%	0.1%	0.2%	0.6%

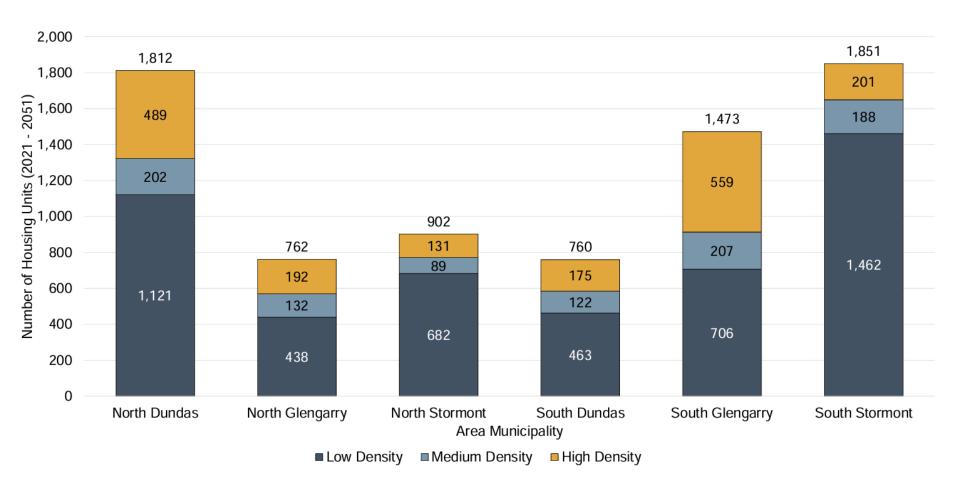
Source: 2001 to 2021 from Statistics Canada; forecast by Watson & Associates Economists Ltd., 2022.





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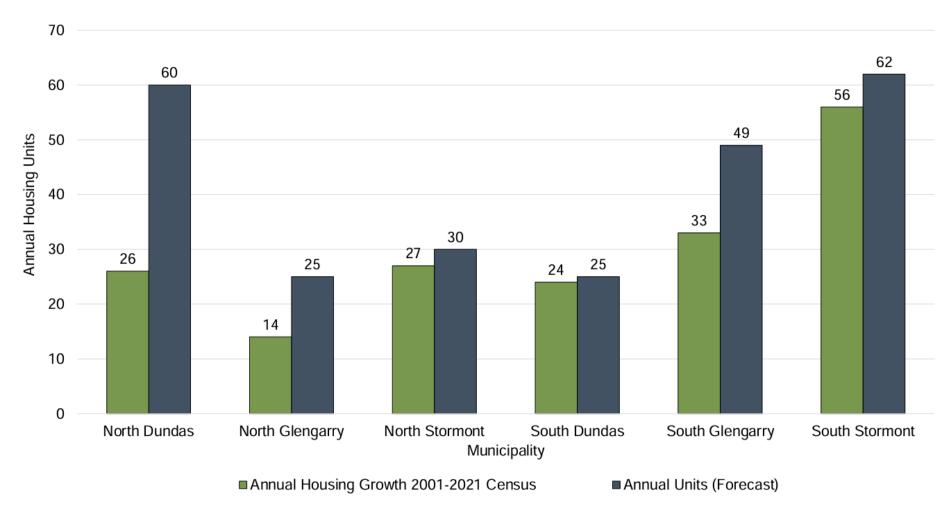
# United Counties of Stormont, Dundas and Glengarry Share of Permanent Housing Growth by Area Municipality by Structure Type, 2021 to 2051







United Counties of Stormont, Dundas and Glengarry
Annual Housing Growth by ARea Municipality, 2001 to 2021 and 2021 to 2051







# North Glengarry Population

**North Glengarry** 

	Population (Excluding	Population (Including			Persons		
Year	Census Undercount)	Census Undercount)¹	Low Density²	Medium Density³	High Density⁴	Total	Per Unit (PPU)
2016	10,109	10,410	3,735	240	345	4,320	2.34
2021	10,144	10,446	3,635	325	465	4,425	2.29
2026	10,388	10,697	3,697	334	494	4,526	2.30
2031	10,796	11,118	3,812	368	529	4,709	2.29
2036	11,106	11,437	3,886	390	561	4,837	2.30
2041	11,406	11,745	3,955	412	595	4,962	2.30
2046	11,617	11,964	4,018	435	627	5,080	2.29
2051	11,836	12,189	4,073	457	657	5,187	2.28
2021-2051	1,692	1,743	438	132	192	762	

Municipality	Settlement Area	Low Density	Medium Density	High Density	Total	Population
	Alexandria	290	80	120	480	1,060
North Classesses	Maxville	110	50	70	240	520
North Glengarry	Rural	40	0	0	40	110
	Total	440	130	190	760	1,690





# North Glengarry Employment

Timing	Primary	Work at Home	Industrial	Commercial/ Population Related	Institutional	N.F.P.O.W. <sup>1</sup>	Total
2021 Base	150	670	1,010	1,070	930	900	4,730
2021 - 2026	10	10	30	70	20	20	170
2021 - 2031	10	30	70	90	40	40	290
2021 - 2036	20	60	80	120	60	70	410
2021 - 2041	30	80	100	140	70	90	510
2021 - 2046	30	100	110	160	90	100	580
2021 - 2051	40	110	120	180	100	120	660





# **Commercial Demand**

Figure 7-1
United Counties of Stormont, Dundas and Glengarry
Retail and Commercial Service Space by Urban Area, G.L.A., as of 2022

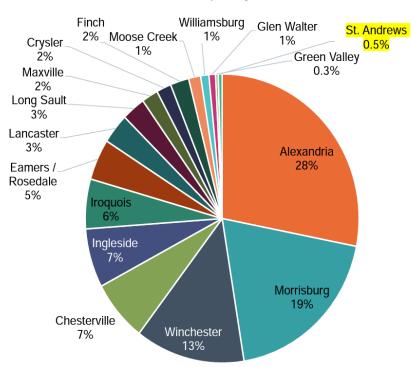
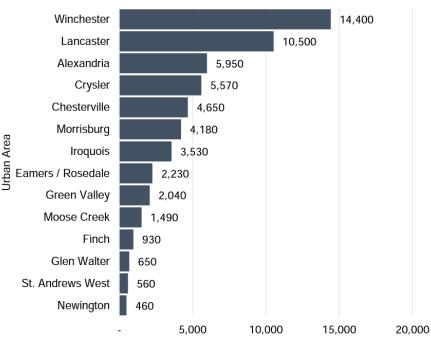


Figure 7-6
United Counties of Stormont, Dundas and Glengarry
Urban Areas
25-Year Commercial Floor Area Space Demand, Sq.m



New Commercial Gross Floor Area Demand, sq.m

Source: Watson & Associates Economists Ltd. based on a desktop review and third-party data source, Data Axle, 2022. ce: Watson & Associates Economists Ltd., 2023.





# **Land Supply**

Figure 6-∠
United Counties of Stormont, Dundas and Glengarry
15-Year Urban Housing Supply

Area Municipality	Settlement Area	Total Supply of Draft Approved and Registered Units	Total Supply on Vacant Lands	Total Supply of Housing Units	Long-Term Average Demand	Intensification Demand	Annual Average Demand Excluding Intensification	Years of Supply
North	Chesterville	130	471	601	16	2	14	42
Dundas	Winchester	1,227	581	1,808	52	5	47	39
North	Alexandria	312	578	890	18	2	16	55
Glengarry	Maxville	36	501	537	11	1	10	54
North	Crysler	-	373	373	19	2	17	22
North Stormont	Finch	-	1,039	1,039	5	1	5	231
Stormont	Moose Creek	-	429	429	9	1	8	53
Cauth	Iroquois	108	1,016	1,124	11	1	10	114
South Dundas	Morrisburg	264	655	919	14	1	13	73
Duridas	Williamsburg	10	121	131	3	0	3	49
Cauth	Glen Walter	459	-	459	14	1	13	36
South Glengarry	Green Valley	8	28	36	2	0	2	20
Glerigarry	Lancaster	246	12	258	39	4	35	7
	Eamers / Rosedale	71	1,183	1,254	104	10	94	13
South	Ingleside	237	626	863	16	2	14	60
Stormont	Long Sault	824	1,215	2,039	49	5	44	46
	Newington	-	268	268	97	10	87	3
	St. Andrews	15	167	182	3	0	3	67
Total SDG		3,947	9,200	13,147	482	48	145	91

Source: Watson & Associates Economists Ltd., 2023.

Page 20 of 95

# Past trends vs new forecast

- While current development proposals and projects are considered, historical growth patterns, employment base, and building permit rates are key factors to growth forecasting models
- New projections forecast stronger housing, employment and population growth than previous projections
- As development projects move forward towards completion, the population projections can be updated and revised
- Aging population in SDG overall, and North Glengarry has the oldest average age (47) in the region with the share over 65% increasing from 24.3% in 2016 to 27.2% in 2021.
- Some older housing may also be demolished





# Next Steps

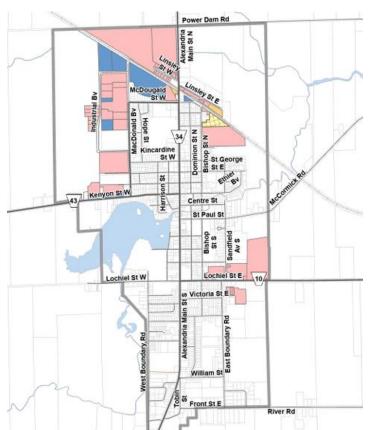
- Provincial Planning Statement anticipated to be finalized Fall
   2023 by Ministry of Municipal Affairs and Housing
- New flexibility to allow for land to be planned and designated beyond 25 years provided the following matters are considered:
- a) sufficient capacity in existing or planned infrastructure/facilities
- b) the applicable lands do not comprise specialty crop areas;
- c) the new or expanded settlement area complies with the minimum distance separation formulae;
- d) impacts on agricultural lands and operations which are adjacent or close to the settlement area are avoided, or where avoidance is not possible, minimized and mitigated to the extent feasible
- e) the new or expanded settlement area provides for the phased progression of urban development.

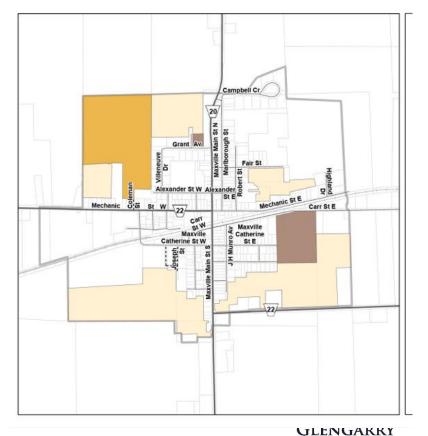




# **Next Steps**

 Official Plan Amendments for new growth areas anticipated Fall 2023/Winter 2024







NORD Onturio's Celtic Heurtland Le centre celtique de l'Ontario

# **Next Steps**

• Rural hamlet boundaries and severance limits per property also being reviewed







# Thank you

# United Counties of Stormont, Dundas and Glengarry

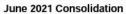


# Official Plan

Adopted July 17, 2017

Approved Feb 4, 2018

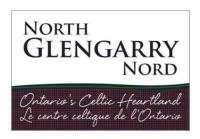




Where Ontario Began Page 25 of 95







# STAFF REPORT TO THE COMMITTEE OF THE WHOLE Report No: PW202329

### September 20, 2023

From: Timothy Wright – Director of Public Works

RE: QMS Review Summaries and Communication

### **Recommended Motion:**

THAT the Committee of the Whole receives report 202329 Water QMS 3<sup>rd</sup> Quarter update for information purposes only

# **Background / Analysis:**

As per the Drinking Water Quality Management System requirements, system reviews are completed annually to effectively communicate the current conditions, operational status, maintenance needs, system risks and system capacity of the drinking water systems that are owned and operated by the Water Works Department. These results are to be communicated to the owner through the Director of Public Works.

- Infrastructure, Maintenance Rehabilitation and Renewal Review: This occurred on June 26, 2023, and the results indicated that maintenance programs are in place. There were concerns discussed in regard to staff change over, time for new operators to gain skills and equipment deficiency follow-up. Improvements were discussed in regard to equipment indexing, finding elevated water loss (Alexandria), ensuring the completion of documentation, and mitigating equipment failures. These resulted in investigations to be discussed in the final quarter review.
- Annual Risk Assessment: This was completed for both system in July 2023, with no new or increased risk was identified.
- Provision of Infrastructure Review: This occurred August 28, 2023 and the results indicated that the maintenance programs are in place and on-going and operations are being maintained despite staff change over. There were no source shortfalls, capacity issues or changes to system risks identified and future growth projection was minor and limited due to factors outside of the Drinking Water Systems. The Water Works

Department has	planned	infrastructure	renewal/replacement	programs	for	equipment	and
piping, as well as	on-going	work to reduce	water loss across all sy	stems.			

### **Alternatives:**

N/A

# **Financial Implications:**

N/A. This is covered through the water works operational budget.

# **Attachments & Relevant Legislation:**

- Infrastructure, Maintenance Rehabilitation and Renewal Review
- Provision of Infrastructure Review

# **Others Consulted:**

Angela Cullen – Waterworks Compliance Coordinator Dean McDonald – Environmental Manager Roch Seguin – Waterworks Foreperson

Reviewed and approved by: Sarah Huskinson, CAO/Clerk

GIENGARRY NORD	Drinki	The Township of North Glengarry ing Water Quality Management System
Document Title: ONAS Review and	Provision of Infrastructure Report	QMS Form Number: QMS SYS-F3
Document Title: Qivis Review and	Provision of Infrastructure Report	Revision Number: v4
Authorized By: Angela Cullen	Issued Date: August 10, 2010	Revision Date: August 14, 2023

# **QMS Review and Provision of Infrastructure Report**

A copy of this report, once completed, is to be forwarded to the Owner.

Date of Review	Tuesday August 29, 2023
Review Cycle	Sep 2022-Aug 2023
Drinking Water Systems Included	☐ Alexandria DWS ☐ Glen Robertson DWS
Infrastru	cture Review Participants
Name	Signature
Tim Wright	
Dean McDonald	(Leeks)
Angela Cullen	Short I
Roch Seguin	July Sat
Jacob Rheaume	JACOS RIGALINE

# **Conclusions and Recommendations** (attach any supporting documents and records)

- > No source shortfalls or capacity issues at this point for both Glen Robertson and Alexandria
- No major changes to risk or processes for both systems
- System growth
  - No major expansion to system planned in the next year
  - Processes and standards being created at County Level, to add additional TWP requirements
  - Other limiting factors such as wastewater system capacities and servicing areas shortfall
- ➤ Infrastructure refurbish/replacement in WTP/Distribution
  - Planned equipment repair/refurbishment
  - Planned watermain replacement program in Alexandria
  - Planned future work towards Alexandria on-going water loss
  - Maxville Water Project follow-up requirements (to be determined)



Discussion Item	Notes, Comments
1. Purpose Review	discuss rational and reasons for review
2. Agenda	review topics to be discussed
3. Growth	<ul> <li>Limited to no growth in DWS to date         <ul> <li>EVB mapping for future development, Alx done/Max being developed.</li> <li>but no service agreements to date</li> <li>Alx limiting factors: pump stns needs, force main limitations, lagoon capacity, treatment decline under ice cover; lack of industry/opportunities,</li> <li>Max limiting factors: pump stn needs, lagoon capacity; lack of industry/opportunities</li> <li>Gln limiting factors: well capacity; lack of industry/opportunities</li> </ul> </li> <li>Maxville Water         <ul> <li>34 residents still on flat rate and not inspected to date</li> <li>to determine next steps on connections</li> <li>as unconfirmed connections are paying flat rate, proposed to submit listing of residences to Building Department to monitor for sale of residence</li> <li>a TWP condition of residence sale is meter connection through lawyers report/inquiry which can be tracked through Building/Planning</li> </ul> </li> <li>Growth Tools/Mechanisms/Processes         <ul> <li>To be formalized on management side, currently large developer submits engineering plans with hydraulic calculations which is reviewed through third-party consulting hydraulic model</li> <li>results of modelling and comments from environmental service manager are discussed with contractor and all issues must be addressed before service agreements are approved</li> <li>Counties are working on standardized construction specs for all municipalities for large scale project or multi-residential</li> <li>to ensure ECA requirements are added as an appendix or as a condition to any applicable projects</li> </ul> </li> </ul>
4. Input from Public Planning Departments	<ul> <li>Population Growth:         <ul> <li>SDG Study Draft complete (growth forecasting)</li> <li>projected 0.5% increase annually (includes pre-planned development)</li> <li>expect steady employment and population growth</li> <li>North Glengarry does not have any deficient land needs to support or promote growth</li> <li>No specific area targeted for expansion at this time</li> <li>limiting factors include current sewage infrastructure/lagoon capacity</li> <li>not all areas within village boundaries are serviceable</li> </ul> </li> <li>Projects in Planning Stages         <ul> <li>IHA development: no movement due to sanitary connection, but they have submitted plans for which are currently under review.</li> </ul> </li> </ul>



Discussion Item	Notes, Comments
	<ul> <li>Maxville Subdivision: no movement all preliminary discussions layout development</li> <li>McDougald St Muti-Residential: site development only, no service agreement to date (drawings are being peer reviewed)</li> <li>Other multi-phase projects or large residential: no movement</li> <li>East Boundary/St James Multi-unit: no service agreement to date</li> <li>Cnty 22/Carr St East: inquiry for sub-division development, land sales required so no imminent project expected</li> <li>Elgin St West: inquiry for low-income apartment/multi-story</li> <li>Bishop/Maple: inquiry for development</li> <li>West Boundary/Front: inquiry for multi-storey building</li> </ul>
5. Previous Outcomes from last Review and Provision of Infrastructure Report	<ul> <li>No source shortfalls or capacity issues to not in Alexandria and Glen Roberston         <ul> <li>reviewed various studies from 2003-2011</li> </ul> </li> <li>No major changes to risk levels in Alexandria and Glen Robertson</li> <li>System Growth         <ul> <li>No major expansion to system planned in the next year</li> <li>Other limiting factors such as wastewater system capacities</li> </ul> </li> <li>Plans are in place to maintain or refurbish areas in WTP/Distribution         <ul> <li>Equipment in need of repair/refurbishment</li> <li>Watermain relining program</li> <li>Water meter replacement (Glen Robertson)</li> <li>Capital or Major Projects</li> </ul> </li> <li>Concerns         <ul> <li>questions if Management Meeting can incorporate items from various reviews to ensure more communication</li> <li>to work at delegating tasks to ensure task completion</li> <li>previous budgeting forecasting model to be evaluating for usefulness</li> </ul> </li> <li>Outstanding Issues         <ul> <li>To create processes for large expansion where Waterworks Dept not installing water mains (eg: subdivision) but as per chief building inspector counties are working on county wide plan</li> <li>questions about adjusting the management meeting structure to include QMS elements</li> </ul> </li> </ul>
6. Maintenance records (and outcomes of QMS SYS-P4)	<ul> <li>Maintenance programs are intact as per design         <ul> <li>schedules and tracking forms are in good shape</li> <li>Determined Roch is now in control of updates and version codes</li> </ul> </li> <li>To ensure work is completed as per schedule         <ul> <li>issues with staff change over, new operators are gaining experience which should alleviate some of issues (time/knowledge)</li> <li>to ensure deficiency follow-up (Roch)</li> <li>external contracted maintenance work drifting from original dates, this may be a concern for achieving annual requirements</li> </ul> </li> <li>Documentation         <ul> <li>some duplication of work form eRIS and Access E11</li> <li>Roch determined proper work flow, to ensure operational continue to follow processes</li> </ul> </li> </ul>

Discussion Item	Notes, Comments
	Concerns     Alx: to start equipment indexing; pro-active equipment replacement; elevated water loss; concern about completed construction documentation; unresolved equipment deficiencies     Gln: coupling leak on piping; mineral deposits in well and potential impact on well pump; intermittent chlorine pump operating issues (P2); intermittent system flows
7. New regulatory requirements	No regulatory changes to note
8. Compliance inspection reports	<ul> <li>MECP Inspections (September 8, 2022)         <ul> <li>Alx DWS: 100%, no issues identified</li> <li>Gln DWS: 100%, no issues identified</li> </ul> </li> <li>QMS Audits &amp; Conformance Status         <ul> <li>Internal: Oct 28, 2022</li> <li>1 Non-Conformance (internal audit)</li> <li>10 OFI (transferred to Action Item Tracking QMS SYS-T3)</li> <li>Next scheduled Sep 21/Oct 10</li> <li>External: Oct 6, 2022 / Dec 1, 2022</li> <li>Surveillance: Mj Non-Conformance (Multiple Issues-Resolved Dec 1)</li> <li>Re-Accreditation: Mn Non-Conformance (Construction Reports-Resolved Jan 31)</li> <li>Next scheduled Nov 28, 2023</li> </ul> </li> </ul>
9. Staff input	<ul> <li>2023 Capital Program Update (Tim/Dean/Roch to summarize)         <ul> <li>Alx Intake Dyke: Completed August,</li> <li>waiting for final report and CCTV footage</li> </ul> </li> <li>Alx WTP VFD Replacement:         <ul> <li>ETA for receipt was cahgned from Sept 2023 to Feb 2024</li> <li>Other option would be to source new equipment from different manufacturer</li> </ul> </li> <li>Alx WTP Cl2 Gas Switch Replacement         <ul> <li>moved to 2024,</li> <li>complete system refurbishment no planned versus minor equipment replacement</li> </ul> </li> <li>Valve and Hydrant Replacement:         <ul> <li>Dominion St S/Peel St E completed for future main replacement (4)</li> <li>construction planned for Thursday Aug 31 for remaining valves</li> <li>Glen Meter Replacement: 21 changed, 17 outstanding</li> <li>Glen WTP Building Expansion: engineering/design to be completed (2023); to add well casing cleaning to project specs</li> <li>North Glengarry Master Plan (10yr Capital Plan)</li></ul></li></ul>



Discussion Item	Notes, Comments
	2024 Proposed Capital Projects (Tim/Dean/Roch to summarize)     — Dominion St Watermain Replacement 4" to 6"     — Chlorine Switch Over Replacement (from 2023)     — Infrastructure Locating Equipment
	2024 Proposed Budget Requests (Operations Water Related Only)     Water Treatment     - chlorine analyzer replacement     - electronic logbook expansion to performance logbooks (Alx WTP/Booster/Gln WTP/Water Towers)     - DR3900 replacement (lab equipment day to day ops)     - system certificate replacement (Gln DWS)     Water Distribution     - line post locating and indexing (Alx/Max)     - electric submersible pump for construction sites     - electronic hydrant meter     - hydrant meter calibration program (to send in current meter)     - signage/numbering for all hydrants and chambers (transmission main/Max)     Other Items/Multi-System     - vac trailer drum relining/refurbishment     - vac trailer snow blower and trailer for remote station cleaning
	<ul> <li>Max hydrant cleaning possibly working with Rds dept, Dean to reach out to Robbie (Tim to determine feasibility)</li> </ul>
10. Flow data and trends	Flow Data and Trends  Alx/Max  Raw Water:  slight drop in overall flows  noted drop in daily flow after main break  algae still visible in source water, microcystin sample on-going increases noted in raw water after Jun 27 but levels have started to drop  dkye installation to help with sedimentation issues  no significant changes in raw water noted  → quality findings from various reports,  → no major changes noted from operational monitoring  Treated Water:  decrease in flows from previous years  observed drop after main break repair  process water slightly increased from previous year

QMS Form Number: QMS SYS-F3

Discussion Item	Notes, Comments
	<ul> <li>Distribution:         <ul> <li>water loss/water audit results and next steps</li> <li>quality discussion and trends</li> <li>similar to previous years, degradation not as sever due to proactive flushing and monitoring techniques</li> <li>noted minor increase in distribution turbidity May/Jun but levels leaving the WTP have decreased; no significant impact to date levels are still well below limits</li> </ul> </li> <li>Gln         <ul> <li>Raw Water:</li></ul></li></ul>
	→ consumption minor increase from year to year
11. Other items (describe)	Risk Assessments:  • 36mth: completed 2022; next review 2025  • Annual: completed July 2023, no issues identified Action Items:  • Open Items: highlights to open items  ■ Bst Stn generator, new contractor looking into repair of possible leak
	<ul> <li>Easten Welding looking at Gln WTP leak and singer valve replacement options</li> <li>noted that basin 1 effluent valve defective not drain valve</li> <li>hydrant maintenance 25 hydrants completed to date (19 Max/6 Alx)</li> </ul>

# **Other Notes**

- Comments/Questions/Concerns
  - -Request to look into water loss for Alx and Maxville
    - Angela to compare dist flow vs sewage flows
    - to report showed non-revenu loss to determine if that included flushing values
    - request to send Tim graphs for 2023 WTP Flows and Water Loss tracking
  - -Angela to send draft Council Report for council update
- Additional Source Information
  - Raisin Region Conservation Authority: 2022 Annual Report
  - Garry River Watershed Report: 2007





# Purpose

Ensure effective communication in regard to operations and maintenance

To be used as a tool for budgeting and planning

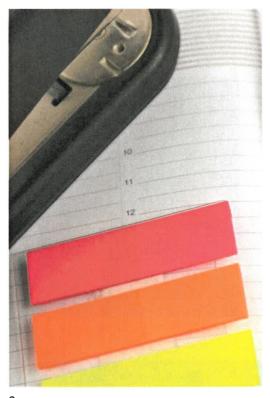
- Report should be communicated to council through staff report by Director of Public Works

  to give council understanding and advanced warning of potential budget requests

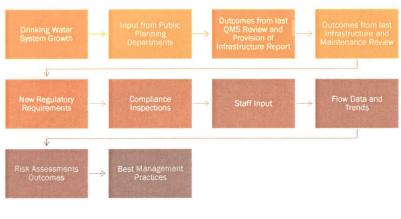
Ensures a consistent and regular review of the drinking water systems conditions and

Results should be discussed during annual budget reviews

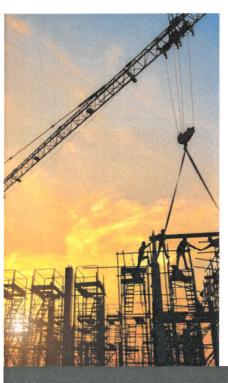
2



# Agenda



3



# Growth

No planned system expansion for 2024 for Alexandria/Maxville and Glen Robertson

- $\,\,\blacksquare\,$  EVB  $\underline{\text{mapping}}$  for future development for Alx but no service agreement in place
- EVB mapping for future development for Maxville is being developed
- Limiting Growth Factors
- Pump station issues/needs (SE Alx/NE Max)
- · Forcemain limitations (Bishop PS)
- Lagoon capacity issues (Alx/Max)
- · Poor treatment under ice cover (Aix)
- · No connections on Transmission Main due to residual degradation
- · Lack of system redundancy/storage (Gln)
- $\bullet~$  Lack of industry and opportunity, area more targeted for retirement vs working class

### Maxville Water

- 34 residents on flat rate and not confirmed on water meter to date
- 332 connection completed and inspected to date; 16 Exemptions
- To determine next step to enforce connection

→ Growth Tools/Mechanisms/Processes

4



# Review and Provision of Infrastructure Previous Outcomes

### PREVIOUS REVIEW DATE: SEPTEMBER 2022

- No raw water shortfalls or capacity issues identified in Alexandria and Glen Robertson
  - · Review various studies RRCA/South Nation
- No major changes to system risk identified
  - 36mth & Annual Review
- No DWS system expansion planned or targeted areas
- No significant growth/development identified
  - Some potential future projects IHA/Maxville Subdivision
  - Limiting factors include wastewater system capacities
- Infrastructure maintenance is covered through various planning methods
  - · Operational Budget/Capital Planning/Replacement Programs
- Concern about task delegation to ensure system coverage and task completion, minor changes to roles/responsibilities

### **OUTSTANDING ISSUES IDENTIFIED**

- To create process/contractor package for large scale expansion where WW not installing works but will be handed back to WW for management.
  - As per Chief Building Inspector: Countles are creating set of county wide construction standards
- Suggested that management meeting structure change to incorporate other elements to ensure communication
  - No changes to date, can review structure to determine what can be included

6

# Maintenance and Infrastructure Review Previous Outcomes

#### **REVIEW DATE: JUNE 2023**

- Maintenance Programs are intact and operating as per design
  - · Schedules and tracking forms are up to date
  - · Roch to head changes and document control processes

To ensure work is being completed as scheduled

- Staff changeover not as frequent as previous cycles
- · Ensure equipment deficiencies followed-up is completed
- External contractors annual targets are starting to drift, may cause issues with maintaining "annual" requirements

#### Documentation

 Some noted duplication of work, Operational staff prefer to record work in eRIS and Access E11 (flushing) as completed

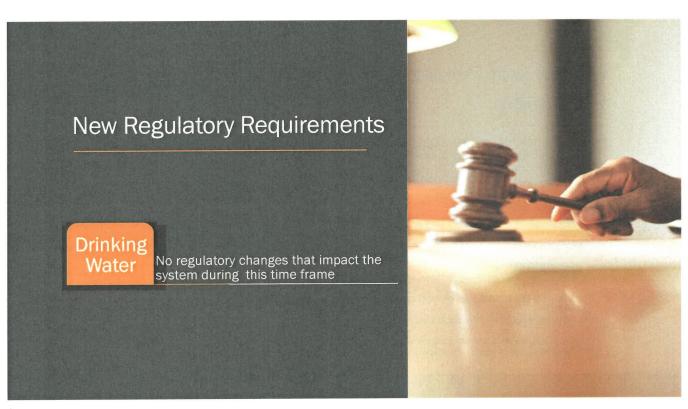
#### **OUTSTANDING ISSUES**

- Alx DWS
- Proactive equipment indexing and replacement scheduling
- > Elevated water loss/water audit
- > Construction documentation
- > Open defective equipment

#### Gin DWS

- > Coupling leak on main discharge line
- Mineral deposits in well casing and potential impacts on well pump operation
- > SHP2 intermittent dosing issues
- > Intermittent high flow issues

7



### **Inspection/Audit Reports**

#### MECP COMPLIANCE INSPECTION

#### Alexandria DWS

- September 8, 2022
  - O Non-Compliance or Best management Practices
- 100% Risk Ranking
- 2023: to be scheduled by Ministry Staff (assume Sep/Oct)

#### Glen Robertson DWS

- September 8, 2022
- 0 Non-Compliance or Best management Practices
- 100% Risk Ranking
- 2023: to be scheduled by Ministry Staff (assume Sep/Oct)

### **DWQMS CONFORMANCE AUDITS**

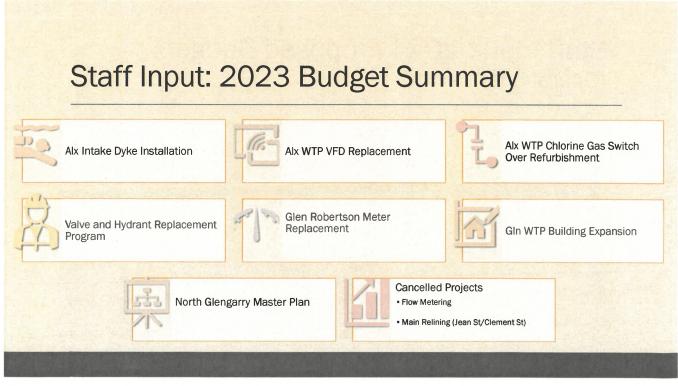
Internal Auditor: Ewen McDonald

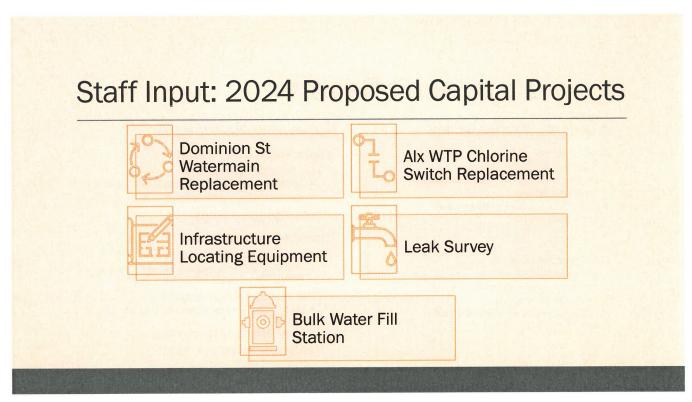
- Oct 28, 2022: Internal Audit
  - 10 OFI (added to Best management Practices Listing) &
  - Non-Conformance (Internal Audit)
- > 2023: Scheduled Oct 10

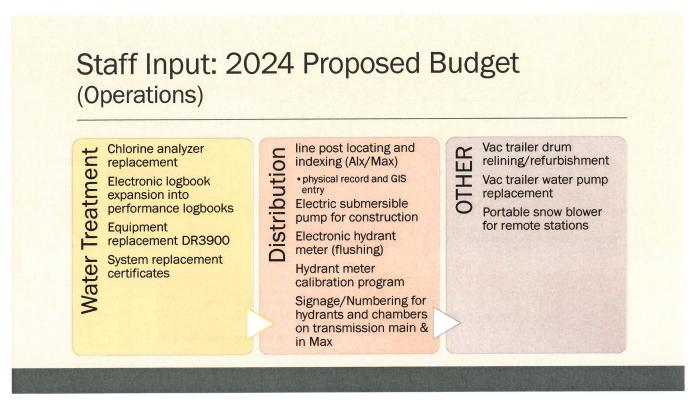
#### External Auditor: SAI Global

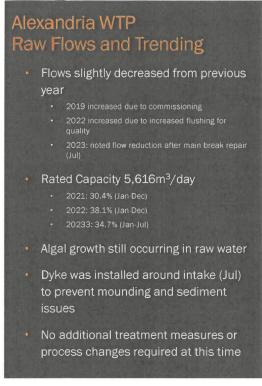
- Oct 6, 2022: Surveillance Audit
- Mj Non-Conformance (Multiple Elements/Management Review/Internal Audits-Resolved Dec 1, 2022)
- Dec 1, 2022: Re-Accreditation Audit
  - Mn Non-Conformance (Construction Reports-Resolved Jan 31, 2023)
- Re-Accreditation Jan 2023/Certificate June 2023
- 2023: Scheduled Nov 28, 2023

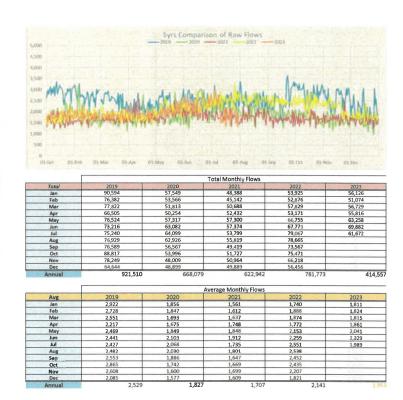
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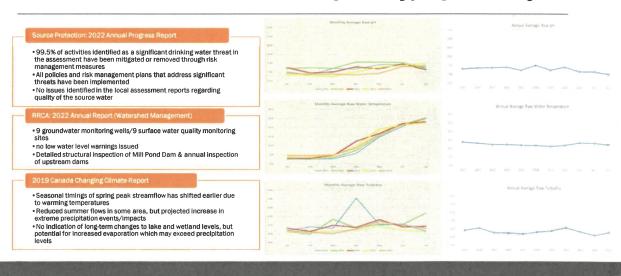


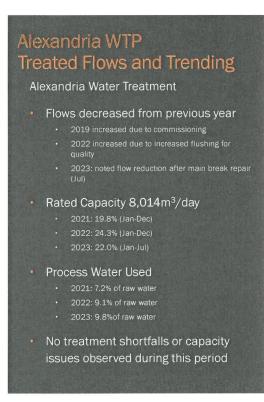


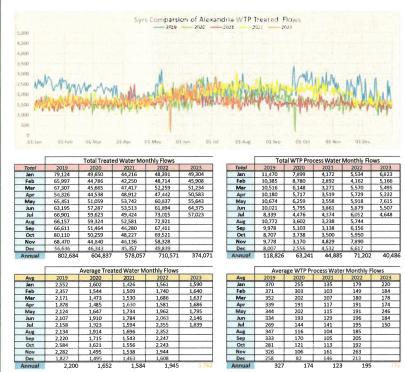




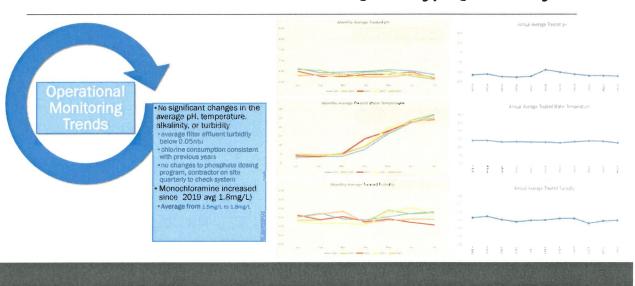
### Alexandria Raw Water Quality/Quantity

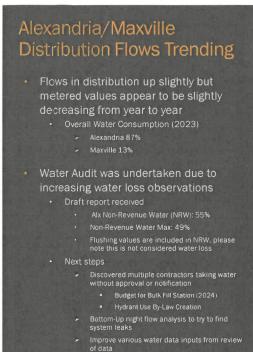


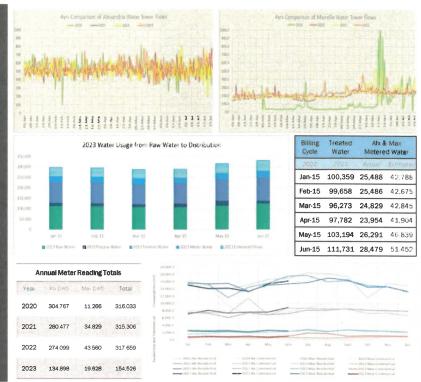




### Alexandria Treated Water Quality/Quantity



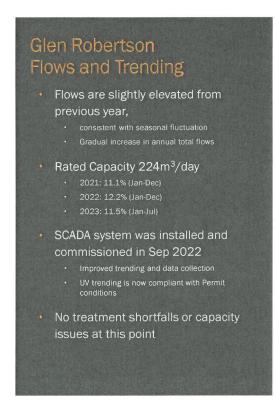


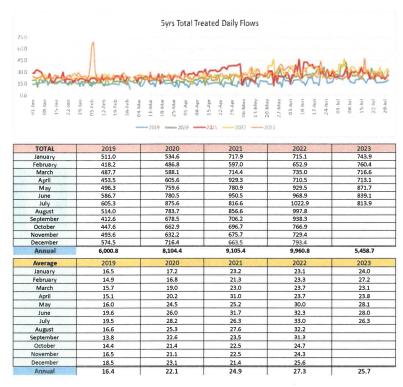


# Alexandria/Maxville Distribution Trending

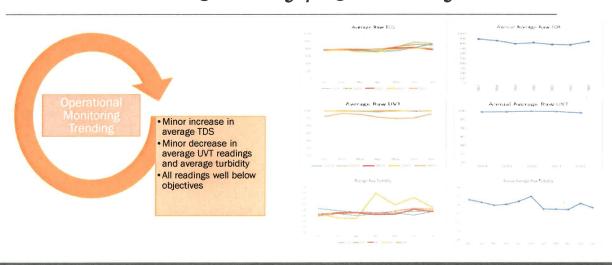
- Chlorine Residual
  - Distribution residual monitoring has improved due to closer tracking on WTP residuals, inputting operational objectives
  - Observing typical drops, adjusting processes to help turn over water
- Turbidity
  - overall from WTP levels are decreased as treatment improves
  - minor increases noted in distribution monitoring
- Dead End Check
  - Being completed (as scheduled or intermittently?)
  - Auto flushers installed ensure residuals
    - Maxville: 4 units (May)
    - Alexandria: 3 units (July)
    - Residuals around 1mg/L as per most recent testing



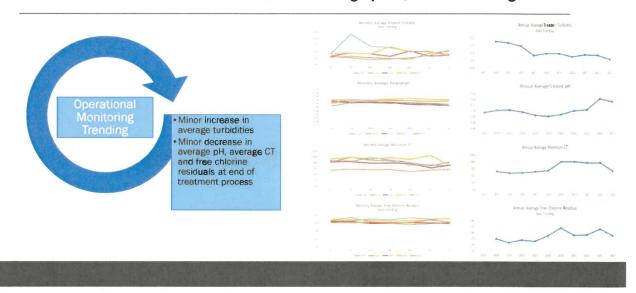




### Raw Water Quality/Quantity

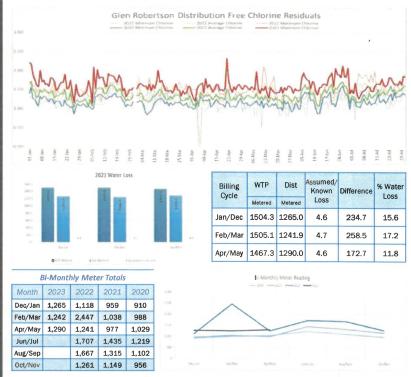


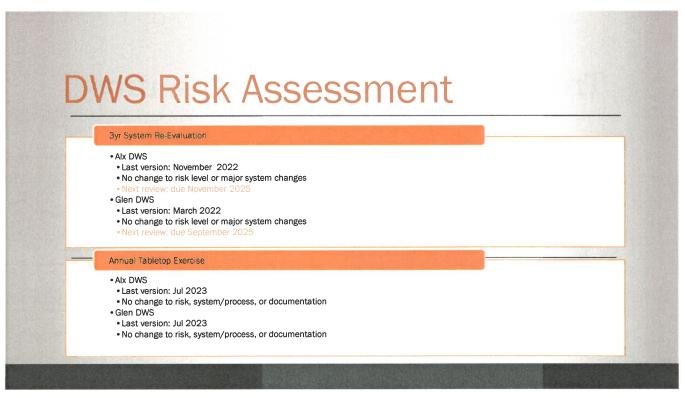
### Treated Water Quality/Quantity

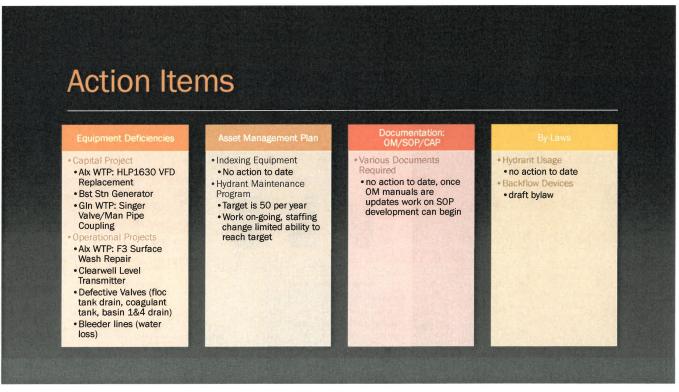


21









### Conclusions

- No source shortfalls or capacity issues at this point for both Glen Robertson and Alexandria
- No major changes to risk or processes for both systems
- System growth
  - ➤ No major expansion to system planned in the next year
  - > Processes and standards being created at County Level, to add additional TWP requirements
  - >Other limiting factors such as wastewater system capacities and servicing areas shortfall
- Infrastructure refurbish/replacement in WTP/Distribution
  - > Planned equipment repair/refurbishment
  - ➤ Planned watermain replacement program in Alexandria
  - ➤ Planned future work towards Alexandria on-going water loss
  - ➤ Maxville Water Project follow-up requirements (to be determined)

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NORTH GLENGARRY NORD	Drii	The Township of North Glengarry nking Water Quality Management System
Document Title: QMS Infrastructure	Maintenance, Rehabilitation & Renewal	QMS Form Number: QMS SYS-F11
Review Form		Revision Number: v4
Authorized By: Angela Cullen	Issued Date: August 30, 2010	Revision Date: June 7, 2023

### QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

A copy of this report is to be completed annually, and any time that maintenance programs change.

Date of Review	Wednesday June 26, 2023		
Review Cycle	August 2022-June 2023		
Drinking Water Systems Included	☑ Alexandria DWS	☐ Glen Robertson DWS	
Re	eview Participants Record		
Name	Signa	ature	
Tim Wright			
Dean McDonald	(A de b)		
Angela Cullen	Male Co	,	
Roch Seguin	Ruh Sa		
Eric Massia	Enthance		
Chris Raymond	Chart		
Cameron Besner	Besna		

### **Conclusions and Recommendations** (attach any supporting documents and records)

- -Maintenance Programs are intact and operating as per deign,
  - schedules and tracking forms are in good shape,
    - to determine who is in control or ensure staff understand document control and how to update version codes
  - to ensure work is being completed as scheduled
    - staff changeover has been a recent concern, but as new operators gain experience should alleviate some time constraints
    - to ensure follow-up in internal equipment deficiencies for repair or replacement asap, to prevent further potential issues
    - external contractors dates are starting to drift from annual targets, to ensure booking is completed earlier or alternate source is used to ensure work is completed in timely fashion
  - Documentation
    - duplication of recording work in eRIS and E11 to determine a better work flow so no duplication of work (Flushing)

#### Areas of concern

- Alx DWS: pro-active equipment indexing and replacement program, elevated water loss / water audit, construction documentation, open equipment deficiencies and preventative maintenance vs reactive
- Gln DWS: coupling leak on main discharge piping, mineral deposits in well casing, and potential impacts on well pump, intermittent chlorine pump operation and dosing issues and intermittent high system flows

The Township of North Glengarry

**Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

Discussion Item	Notes,	Comments			
	-Systems operating as per design and maintenance appears to be scheduled and completed as per operational expectations.  Programs in good shape, to ensure work is on-going among all staff.  To ensure all equipment calibrated as per requirements (external contractors)				
a. Outcomes of previous	1	-Discuss different budget ideas with operational staff  Issues with generator annual maintenance (Dean Follow-Up)			
maintenance reviews	o a n	Alx DWS: Intake so older equipment a and operational re naintenance prog SIn DWS: mineral	and potential equirements gram to be re deposits in	d-up, pro-active equi of for breakdown; dist to maintain adequat ecreated. well casing; intermitte on-going well pump/p	ribution degradation e levels; hydrant ent dosing issues
	Alexandria	a			
b. Currency and accuracy of maintenance		No new pareas of Concern:     noted iss forms, to ensure cuthey can used inco-	or missing ed programs ide ues with sor check curre urrency. Let be updated prrect forms	nuipment identified entified entified entified entified ent versions of specificent versions in mainte Angela know, if more to reflect current versions.	nance binders to e forms are found so sion. Original update
summaries in QMS			ernorated in	to cohoduling	-
Operational Plan	■ A	NO new pareas of concern:     noted iss forms, to ensure cuthey can used inco-	or missing econograms ide ues with sor check curre urrency. Let be updated orrect forms.	nuipment identified entified entified me versions of specifient versions in mainte Angela know, if more to reflect current vers	nance binders to e forms are found so sion. Original update
	Alexandria				
c. Frequency and duration of service interruptions		Location  WTP  Dist  reduced number of Mill Pond fuels spill		Aug 2022-Dec 2022  14  24 erage from previous review	Jan 2023-Jun 2023 37 15 w 13.5/mth to 9/mth
	<b>a</b> 3	Extended Outage	o intake, pred ydro Issue (4	cautionary shut down fo .05hrs)	or 12 hrs



The Township of North Glengarry

### **Drinking Water Quality Management System**

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

Discussion Item	Notes	, Comments		b= ,	
		- WTP/Bst/ - Alarm Call - → - → - →  Access E11 cases: - 88(Aug-De - 18 Open Construction - 2022: 20 - →	Out Issues (of panel replace panel commutissues with de Roch has read 144 (slightly it c) 56 (Jan-Jun) Cases (3 Augsites record 6 Watermain Service Line F7 Planned (4	ezing Rain (15.46hrs) con-going) ed (Aug) unicator failure, replaced elayed calls and non-rep ched out multiple times ncreased from previous ye -Dec/15 Jan-Jun) led Break; 1 FH Replaceme	oorted alarms (central). to try to correct issues. ars, avg 91 cases per year) nt; 1 Valve Repair, 5
			Planned (serv	vice install)	
	Glen Rob				
		Alarms: 80	Total	Aug 2022 Doc 2022	lan 2022 Jun 2022
		Location WTP	70	Aug 2022-Dec 2022 36	Jan 2023-Jun 2023 34
		Dist	10	4	6
		-		average from previous rev	riew 3.75/mth to 8/mth
		4 Extended Outag			
			c (17:11-##)	ng rain (0.5hrs)	
			: Feb (11:04	•	
			-	ng rain (15.5hrs)	
			Out Issues (	•	
				elayed calls and non-rep	ported alarms (central).
				ched out multiple times	
	•	Access E11 cases:	11 (increased	form previous years, avg 7	cases per year)
		– 5(Aug-Dec)	6(Jan-Jun)		
		<ul><li>O Open C</li></ul>	ases		
	•	Construction: 0			
	Water Ti	reatment & Distrib			
				y increased each year	since 2021
	significant overage in 2022				
	significant overages noted in administrative cost, chemical     sects building maintenance and equipment maintenance.				
d Maintonana aasta	costs, building maintenance and equipment maintenance, <ul><li>currently trending for all GLs are at 55% for forecasted values</li></ul>				
d. Maintenance costs	Noted Trends				
and trends	<ul> <li>Due to economy significant cost increases in many areas, but significant</li> </ul>				
		impacts to chemic	_		a. 140, was digitificant
	-	Lead time on prod			
		•			



The Township of North Glengarry **Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

Discussion Item	Notes, Comments
	Alexandria
	Outstanding Equipment Breakdowns
	F3 surface wash (Dec/Feb)
	<ul> <li>repaired Feb; issue reoccurred (Feb/Mar)</li> </ul>
	<ul> <li>priced out new components as per recommendations, but only need</li> </ul>
	mechanism to be repaired.
	<ul> <li>Roch assigned to following up on issue and to recommend repair or replacement option, as replacement cost was quoted over \$10,000 (to add to T3 to ensure tracking)</li> </ul>
	<ul> <li>SCADA failure (Aug/Sep/Oct/Dec/Jan/Feb)</li> </ul>
	<ul> <li>computer unresponsive; reboot to restart</li> </ul>
	<ul> <li>faulty card; remove/reset to reboot</li> </ul>
	→ recommended to have spare unit (possibly 1 on-site, unknown location).
	→ To find refurbished cards that were previously purchased to determine in above mention replacement card is required.  Roch assigned to find cards. Were in grey cabinet before office was moved. (to add to T3 to ensure tracking)
	<ul> <li>(CCP) Increased Turbidity</li> </ul>
	<ul> <li>transition to warmer waters, unable to drop dosing; increased spiking after start-up (Aug/May)</li> </ul>
	<ul> <li>Kemira on-site to test different coagulants/jar testing (Nov)</li> </ul>
	<ul> <li>attempt to shut down polymer, to determine if chemical overdosing is causing issues (Jun)</li> </ul>
e. Occurrences of and	<ul> <li>to monitor and keep trying different dosing options to optimize</li> </ul>
trends relating to	treatment and reduce spiking.
unplanned maintenance	<ul> <li>Coagulant Tank isolation valve seized; to be repaired or replaced, unable to separate tanks currently. Operational staff to schedule work. (to add to T3 to ensure tracking)</li> </ul>
	HLP1610 fault (Aug/Sep/Jan)
	<ul> <li>able to run manual but in auto, communication issues with SCADA</li> <li>keypad replaced Aug; cables replaced Sep; T-COM board replaced (Dec)</li> </ul>
	<ul> <li>replacement ordered, lead time not provided, but Capital Control confirmed no word yet on delivery (to add to T3 to ensure tracking)</li> <li>Basin 1 Effluent Valve V-941 (Aug)</li> </ul>
	not operational, threaded stem is stripped
	<ul> <li>balloon in place (Aug) action was not completed as found in eRIS, possibly confused with another repair.</li> </ul>
	lead time dependant on repair by Mike Lalond, once valve is removed and dropped off
	→ Also mentioned that floc tank drain valve was also in need of repair. Delegated to Eric to set up schedule for repair (to
	add to T3 to ensure tracking)
	<ul> <li>Monochlornmine Analyzer</li> <li>unable to get parts in normal lead time</li> </ul>
	<ul> <li>no longer operating properly after large repair, value in operation?</li> </ul>
	Determined to decommission analyzer, as repairs are not possible
	based on repair history with HACH/ClearTech
	<ul> <li>Bst Stn Generator Oil Loss Issues</li> </ul>
	<ul> <li>Operator monitoring and top up after run time (possibly burning oil)</li> <li>→ Feb 1, Apr 8, Apr 9, Apr 13</li> </ul>



The Township of North Glengarry

**Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

Discussion Item	Notes, Comments
	<ul> <li>Dean in process of contacting JC Cayer for repair options (to add to T3 to ensure tracking)</li> </ul>
	→ Discussion about contracted maintenance, but due to cost plan was not purchased at time of commissioning
	<ul> <li>BST SHP1 &amp; SHP2 pump issues</li> <li>air lock/primed unit and restarted transfer (Aug/Sep/Oct/Nov/Feb)</li> </ul>
	<ul> <li>fitting/connection issues (Apr), repaired</li> </ul>
	<ul> <li>issues do not seem to be occurring at the moment, to monitor operations.</li> </ul>
	<ul> <li>Filter Backwash Issues (Aug/Sep/Oct/Feb/Apr/May)</li> </ul>
	<ul> <li>F4 valve torque limits reset (Sep)</li> </ul>
	<ul> <li>issues with multiple filters valve failures during program steps</li> <li>→ Cause of issues determined to be caused by faulty clearwell level monitor</li> </ul>
	→ Until equipment repair/replacement occurs, clearwell 4
	(1602) now operating program to prevent future issues  Clearwell 1 Level Transmitter (Jun)
	<ul> <li>Issues occurring 25-Jun-2023, contacted Capital Controls and able to determine that false low readings causing issues with filter backwashes and HLP operations</li> </ul>
	Levels fluctuations impact HLP operations, filter operations, CT calculations
	<ul> <li>Equipment only 3yrs old, to monitor operation, as unit must be in fault mode to diagnose cause of issue (controller vs probe). To have KMAC look into on-going issues, if needed can reach out to Greyline.</li> </ul>
	(to add to T3 to ensure tracking)  Completed Equipment Repairs
	Loss trending/communication
	- WTP/Bst/WT (Aug/Oct/Jan)
	→ repair in Aug, eliminated the majority of previous issues
	→ minor issues (weather related)
	<ul> <li>caused by internet transfer by IT Tech (2x Jan)</li> </ul>
	<ul> <li>Structural Repair in Filter Influent Channel</li> </ul>
	<ul> <li>caused multiple issues prior to Aug, repaired (Aug)</li> </ul>
	Generator failure due to low temperatures
	caused by louvre failure; replaced (Feb)
	<ul> <li>→ motor connection; repaired (Mar)</li> <li>- issues with testing caused by program settings; resolved by KMAC</li> </ul>
	(Feb)
	pump fault, no cause determined
	<ul> <li>(CCP) P610 failure, no switch over (Aug/Jan)</li> </ul>
	no alarm notification, caused by control box on panel
	<ul> <li>partial basin drain; to remove untreated water</li> </ul>
	<ul> <li>noted F1 turbidity increase/AT1606 residual drop</li> </ul>
	<ul> <li>(CCP) Chlorine Gas Dosage (May)</li> <li>noted drop in residual, found crack in dosing lines; replaced defective</li> </ul>
	section
	BWP reinstallation  From provious breakdown, re-installed (Aug.)
	<ul> <li>from previous breakdown, re-installed (Aug)</li> <li>V1410 motor replacement</li> </ul>
	multiple issues and unable to set torque limits (Oct)



### The Township of North Glengarry **Drinking Water Quality Management System**

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

<b>Discussion Item</b>	Notes, Comments
	<ul> <li>valve motor replaced Nov</li> <li>V697 Campbell Cres</li> <li>rock jamming operation, repaired (Jan)</li> <li>H635 found frozen, repaired back in service within 24hrs</li> <li>Cl2 Gas Detector</li> </ul>
	Cl2 sensor failure, unit was calibrated 8 days later
	Noted Trends (one-time occurrence vs on-going issues)  most issues are one time occurrence, or noted deficiency that takes time to repair due to time or part availability  SCADA computer appears to need a reboot roughly once per month, unit was upgraded in 2022  operator office computer slow to but lab computer good (difference between nodes)
	<ul> <li>Gas Monitors appear to fail consistently about 1 month before servicing         <ul> <li>Noted during discussion that alarm was disabled in SCADA, when enabled alarm is active but sensor not in alarm mode</li> <li>Eric to reach out to Capital Controls look into signal/communication (to add to T3 to ensure tracking)</li> </ul> </li> <li>Booster Stn SHP pump air lock appear to happen intermittently, no further action at this time</li> <li>Booster Station generator appear to be loosing oil during operation, Dean working on issues</li> <li>Duplication of recording work in eRIS and E11 to determine a better work flow so no duplication of work (Flushing).</li> <li>To continue work flow as per discussion. Ensure all staff on same page</li> </ul>
	Glen Robertson
	Outstanding Equipment Breakdowns  (CCP) Sodium Hypo Pump Issues  SHP1 failure, possible air lock (Sep/Dec/Jan/Mar)  SHP1 flow sensor adjustment (May)  SHP2 cracked fitting causing air/leakage (Aug/Sep/Oct/Jan), repaired  SHP2 replaced due to on-going dosing issues (Nov)  Discuss possible repair or replacement options for SHP2.
	Communications with Prominent lead to pumps not sized properly, causing issues, but Prominent sized dosing system for installation.  To look into different type of pump, possibly peristaltic pump. (to add to T3 to ensure tracking)
	<ul> <li>(CCP) Header Cl2 residual</li> <li>– cleaned/change injection point/prime SHP         (Aug/Oct/Nov/Dec/Jan/Mar)</li> <li>– reset SurFeed/low flows (01:00-05:00) (Aug/Feb/Mar/May)</li> </ul>
	■ Singer Valve Malfunction  — temporarily by-pass (pre-Aug)  → released pressure on singer valve, and dist pressure have not reoccurred to date  → Removal of singer valve suggested by technician as it is no longer needed duet o pressure tanks.



### The Township of North Glengarry

**Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

<b>Discussion Item</b>	Notes, Comments
	Removal requires a full system shut down and isolation of WTP. Future Project (to add to T3 to ensure tracking)     → Discussion noted that since UV#3 solenoid replacement, pressure on well side is noticeably more stable and bypass on well pump before UV (PRV) aways running since last well pump pump replacement.     → To monitor system operation when UV# taken out of service to determine if solenoid replacement on UV1 & UV2 should be completed to help potential flow/pressure issues. Rough cost estimate per unit is \$530/unit based on most recent invoice.      Coupling Leak on Main Piping (Apr)     − temporary sealant tape installed     − Replacement requires full system shut down and WTP isolation and current replacement options will only lead to same issue, due to available coupling and pipe offset.     − Roch looked into different options, as coupling is only current option, possibly using exterior lining to seal leak (to add to T3 to ensure tracking)      ■ Eric noted the spare well pump was dropped off by Adrien on 27-Jun-2023 (located in Shop, beside grey cabinet).  Completed Equipment Repairs     ■ SCADA system placed on-line (Sep/Oct)     ■ Well Pump Pitless Adaptor O-Ring Replacement (Sep)     ■ UV3 solenoid failure (Feb/May)     − causing decreased flows, possible Cl2 dosing issues (changed Jun)    − unit back in service and no issues noted to date      ■ Filter Bank Leak (Aug/Sep)     − UV3 5 micron bank replaced (Sep)     − UV3 5 micron bank replaced (Sep)
	<ul> <li>Hydro Meter exchange by Hydro One (Mar)</li> <li>no impact, power out less than 5 mins</li> <li>High distribution Flows (May)</li> </ul>
	<ul> <li>area canvas, letters distributed,</li> </ul>
	Noted Trends (one-time occurrence vs on-going issues)  On-going intermittent issues with chlorine residuals during low flow period  multiple issues with injection point blockage, pump operations, reduced flows due to UV operations  no smoking gun or clear indication of cause
	<ul> <li>On-going issues with SHP2 operating issues</li> <li>attempted multiple repairs, replacement pumps</li> <li>pumps only work for short periods of time but cannot sustain continuous operation</li> </ul>
	<ul> <li>On-going operating issues with solenoid valve malfunction reducing flows</li> <li>multiple equipment repairs, may be a partial cause to low residual issues</li> <li>replacing unit to see if operation improves (Jun) was replaced</li> </ul>
	<ul> <li>Distribution pressure issues determined to be caused by singer valve malfunction</li> </ul>



### The Township of North Glengarry Drinking Water Quality Management System

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

<b>Discussion Item</b>	Notes, Comments		
	<ul> <li>unit by-passed, to remove from system as it is no longer required as per technical advisement</li> </ul>		
f. Adequacy of maintenance scheduling and recording systems	Operational Input  ■ Internal schedule  — Monthly Schedule (facilities)  — Spring Flushing (Hydrant Only)  — 2022: 32 days (17 Alx/3 TM/13 Max /1 Gln)  — 2023: started a month later,38 days (21 Alx/3 TM/13 Max/1 Gln)  ■ Confirmed that all system flushing was completed today.  ■ Although flushing appears to have taken slightly longer, it was interrupted by training and time off. No concern about timelines  ■ All defects were to be inputted into E11 for follow-up and tracking of issues  ■ Distribution Valve Exercising  — 671(Alx/Max/TM) + 3(Gln) valves in total  — 2022: 56 days (42 Alx/14 Max; TM/Gln not completed)  ■ 51 defects notes in program  ■ 17 repaired/tested; 4 outstanding; 32 not input into Access  — 26 other repairs completed  ■ List was given to Roch with potential defects not reported in E11. Follow up to be completed as required  ■ F-26 to be updated  — 2023: all work to start after flushing completed. To ensure areas not operated last year are completed this year.  ■ Fall Flushing  — 3 days (6 days north/5 days south)  — need to include Maxville?  ■ Hydrant Winterizing  — 2022: 56 days (42 Alx/14 Max)  — 4 rechecks; 1 not completed (H-165)  ■ Hydrant Maintenance  — target 50/year  — starting with reported deficiencies  — spot repair working towards preventative replacement program.  ■ To come up with how operators are going to document repairs (electronic form/paper form). Need to know what information is required. (to add to 73 to ensure tracking)		

**Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

Discussion Item	Notes, Comments
	- Auto-Flushers
	→ Max 3 units installed, Alx not yet installed (after
	flushing program and school closures)
	→ ensure to input install and any flow adjustments in
	F38
	<ul> <li>Bleeder Lines</li> </ul>
	→ 2022 12 of 38 locations turned on
	→ 2023 0 of 38 locations
	→ to verify if bleeder lines are turned off (to assign
	responsibility to operator) (to add to T3 to ensure tracking)
	<ul><li>Water Audit</li></ul>
	→ new program 2023, due to high water loss
	→ currently on-going
	<ul> <li>Operations Manuals</li> </ul>
	→ Alx: revised Oct-2021; no major updates required to date
	→ Glen: revised Sep-2020; update required to include SCADA commissioning
	<ul> <li>Asset Management</li> </ul>
	→ TWP Plan approved by Council Jun-2022
	→ WW Plan 181-301A completed Aug 2020 (tied to QMS
	renewal cycle; 6yr coverage); next required 2025 before Sep-16
	→ need for system equipment identification and
	classification to help with future proactive
	replacement (plan?); to look at old list (to add to T3 to ensure tracking)
	<ul> <li>external contracted</li> </ul>
	<ul> <li>Monthly Pest Control</li> </ul>
	<ul> <li>Bi-Annual Gas Monitor (Apr/Oct)</li> </ul>
	<ul> <li>Annual Backflow Device (Jul)</li> </ul>
	→ Claude Bourk (WTP and Construction)
	<ul> <li>Annual Analyzer/ Flowmeter Calibration (Aug/Nov/Dec)</li> </ul>
	→ ClearTech (Hach and various Instruments)
	→ St Laurent (Prominent and Flow Meters)
	<ul><li>Annual Generator (Aug/Oct)</li></ul>
	→ JC Cayer (Generac Units)
	→ Micheal Blais (Other Units); change from GenRep
	<ul> <li>need emergency contact/contractor to</li> </ul>
	change emergency listing and need
	emergency number Dean to provide
	information (to add to T3 to ensure tracking)
	<ul> <li>Annual Pump Vibration Testing (Nov)</li> </ul>
	→ Discussion determined to continue Hewitt but to only
	assess every 2yr cycle. To update Maintenance
	Summary (to add to T3 to ensure tracking)



The Township of North Glengarry **Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

<b>Discussion Item</b>	Notes, Comments		
g. Compliance inspection reports	Internal Audit: Sole Source Contractor: Ewen MacDonald   — completed Oct 2022   — 0 non-conformances   — 9 opportunities for improvement   —		
h. Staffing and training issues as they pertain to maintenance goals	<ul> <li>Annual Requirement are being met by most operational staff,         <ul> <li>staff to self-monitor/request training (on-line or in-class)</li> <li>training to ensure renewal cycle every 3 years (42hrs CEU + 78hrs OTJ)</li> </ul> </li> <li>Training Data Base Status         <ul> <li>currently using compliance 365, Dean unhappy with performance/manual input</li> <li>discussions about using Microsoft Form (created by Zoe) but has not been put into place, (minor form issues/time to complete)</li> <li>Angela and Dean to discuss options going forward, Roch requested operator access.</li> </ul> </li> <li>Outstanding Required Training         <ul> <li>Standard of Care for Council and Director</li> <li>OIT training (Roch to discuss what outstanding)</li> <li>Lock Out Tag Out</li> <li>Logbook</li> </ul> </li> <li>Scheduled Training         <ul> <li>hydrant maintenance (Jul 13)</li> </ul> </li> </ul>		



The Township of North Glengarry

**Drinking Water Quality Management System** 

Document Title: QMS Infrastructure Maintenance, Rehabilitation & Renewal Review Form

Suggested Training  - live water main tap  - maintenancefest (Kingston)  - Prominent Training  udget Ideas/Potential future Projects  To post form in office area for operational staff to add ideas & suggestions for 2024 expense or capital budget  - Line post inventory in Alexandria for all locations to have better records and locations going forward. Also help to improve mapping in system.  - Vac trailer relining/coating inside drum. Concern due to internal abrasion from sediment. To see if repair is possible  - Water pump on Vac Trailer, noted operational issues, may need replacing  - Snowblower for Booster station, portable unit to help clean around walkways and generator area prior to delivery. With trailer so can be used at multiple sites  - New electric submersible for construction, hydraulic pump is good, but required HydroVac trailer to be used.  - Alx Wall mount chlorine analyzers (find out oldest and start changing older units)  - Glen Prominent Distribution to make units similar and better
<ul> <li>To post form in office area for operational staff to add ideas &amp; suggestions for 2024 expense or capital budget</li> <li>Line post inventory in Alexandria for all locations to have better records and locations going forward. Also help to improve mapping in system.</li> <li>Vac trailer relining/coating inside drum. Concern due to internal abrasion from sediment. To see if repair is possible</li> <li>Water pump on Vac Trailer, noted operational issues, may need replacing</li> <li>Snowblower for Booster station, portable unit to help clean around walkways and generator area prior to delivery. With trailer so can be used at multiple sites</li> <li>New electric submersible for construction, hydraulic pump is good, but required HydroVac trailer to be used.</li> <li>Alx Wall mount chlorine analyzers (find out oldest and start changing older units)</li> </ul>
<ul> <li>Grein Profitment Distribution to make units similar and better for SCADA inputs</li> <li>Magmeter for Hydrants, to look into possibly electronic unit for distribution flushing.</li> <li>Calibrate meter annually (current hydrant) to ensure accuracy, as value used as input for water usage tracking</li> </ul>
Item removed as not water related, but to be added to potential budget request listing  → Generator for leroux at VFD  → Sewage pump at sandfield  Twinrix vaccination for new operators  - Cameron and Chris require for working with sewage  - Issues in past due to change in EOHU policies  - Dean to look into process
•



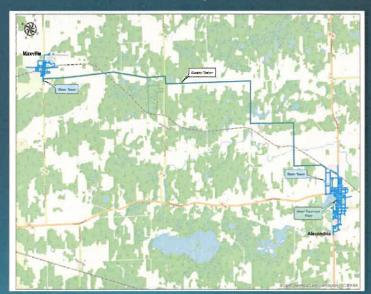


### Agenda

- System Summary
  - Alexandria DV
  - Glen Robertson DWS
- Previous Outcomes
- Maintenance Summaries
  - Internal Maintenance Summaries
  - External Contracted Maintenance
- · Trends Related to Frequency and Duration of Service Interruptions
- Maintenance Cost and Trends
  - Water Treatment/Distribution Expense Budget Review
  - · Full Operating Expense Budget Review
  - Capital Maintenance Programs
- Occurrence and Trends Related to Unplanned Maintenance
  - Internal Maintenance Programs
- Adequacies of Maintenance Programs
- Compliance and Conformance Inspections
  - QMS Multi System
  - MECP Annual Inspection
- Operator Training
- Staff input / Other Items

## Alexandria System Summary

- Alexandria DWS
  - Alx Water Treatment Plant
  - Alx Water Tower
  - · Alx Distribution System
    - 28.1kms mixed piping
    - 1616 services connections
    - 145 fire hydrants
    - 454 valves
  - Max Booster Station
  - Alx-Max Transmission Main
    - 20.4kms 30mm p
    - 17 fire hydrants
    - 12 valves
    - 32 air relief valves
  - Max Water Tower
  - Max Distribution System
    - 10.2kms of pvc piping
    - 320 services connections
    - 85 fire hydrants
    - 188 valves
    - 2 pressure relief valves



# Glen Robertson System Summary

- Glen Robertson DWS
  - Gln Water Treatment Plant
  - No Distribution Water Storage
  - Gln Distribution System
    - · o.8kms of 150mm pvc piping
    - 48 services
    - 3 valves
    - 2 air relief valves
  - No Fire Protection
    - fire wells utilized for fire protection
    - no connection to municipal system



### **Previous Outcomes**

- DWS Review Outcomes
  - Systems operating as per design and maintenance appears to be scheduled and completed as per operational expectations.
    - Programs in good shape, to ensure work is on-going among all staff.
    - To ensure all equipment calibrated as per requirements (external contractors)
  - Discuss different budget ideas with operational staff
    - Issues with generator annual maintenance (Dean Follow-Up Required)

- Areas of Concern
  - · Alx DWS:
    - · Intake sediment build-up
    - pro-active equipment replacement
    - older equipment and potential for breakdown
    - distribution degradation and operational requirements to maintain adequate levels
    - hydrant maintenance program to be recreated
  - · Gln DWS:
    - · Increased mineral deposits in well casing
    - intermittent dosing issues with P2
    - SCADA integrations
    - on-going well pump/pressure issues

### Internal Maintenance Summaries

- QMS Summary
  - QMS SYS OP-Plan Appendix F1\_T10A QMS Alexandria Maintenance Summery Table- Alexandria v3 (in QMS Operational Plan)
    - Review by foreman to ensure currency
  - QMS SYS OP-Plan Appendix F2\_T10G QMS Glen Robertson Maintenance Summery Table v3 (in QMS Operational Plan)
    - Review by foreman to ensure currency
- Facility Maintenance Schedules
  - Alexandria Scheduled Maintenance, prepared and maintained by (who?)
    - M1 Alx WT Maintenance Schedule\_v2
    - M7 Alx WTP Maintenance Schedule\_v3
    - M63 Max BST Maintenance Schedule\_v4
    - M73 Max WT Maintenance Schedule\_v4
  - Glen Robertson Scheduled Maintenance, prepared and maintained by (who?)
    - M45 Gln WTP Maintenance Schedule\_v4

### External Contracted Maintenance

- External Contracted Maintenance
  - External Analyzer, Sensors and Transmitters Calibration Tracking
    - Updated External Calibrations Tracking Record Jun 19, 2023
    - Completed:
      - Meters, Sensors, Transmitters completed by St Laurent Instrumentation (recalibrating required Nov/Dec 2023)
      - Gas Monitors completed by Hetek (Apr 2023, recalibration required Oct 2023)
      - Maxville Tower Generac generators completed by JC Cayer(Apr)
    - · Outstanding:
      - Hach Analyzers and Prominent Analyzers completed by ClearTech
        - Last completed Jun 2023 / scheduled July 17-19
        - outside of the annual completion dates by 1.5 months, due to contractor availability
      - Generators
        - Generac generators: Max Booster Station, Alx Water Tower, Glen Robertson
        - Generator: Alx WTP
      - Hoist & Lifting Devices completed by Corbit & Corbit
        - Last completed Apr 2022
        - currently outside the annual completion by 2 months, waiting for a date from contractor

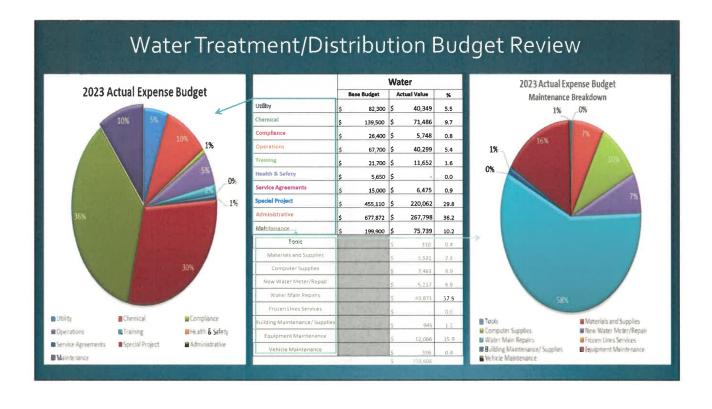
### Trends Related to Frequency and Duration of Service Interruptions

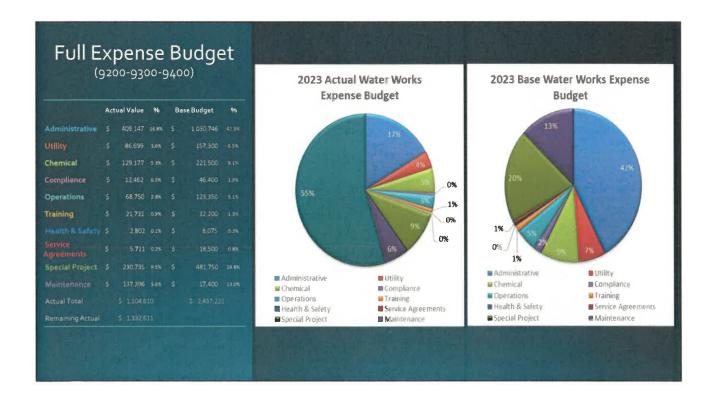
### Alexandria

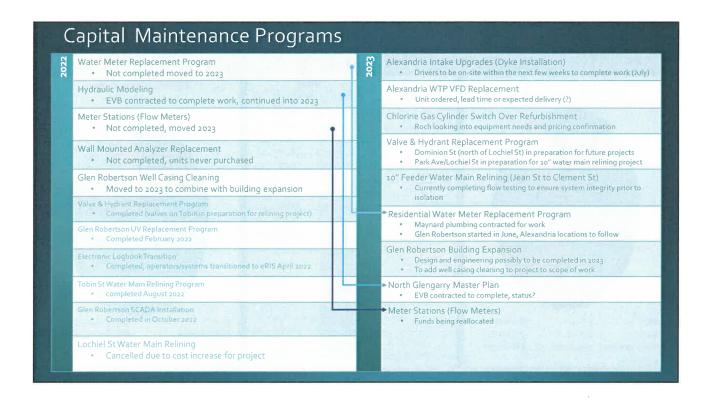
- Alarms
  - 90 Alarms (as per E-logs)
    - 3 Extended Power Outages
    - Mill Pond Minor Fuel Spill
  - Issues with delayed or no alarm notification
    - minor issues with on-site equipment repairs
    - Issues with alarm central protocols or operator capacities
- Access E11
  - 144 cases
  - 18 still open (print outs)
- Construction
  - 2022: 20 jobs completed
    - 7 planned
    - 13 emergency repairs/un-planned
  - 2023: 1 job completed
    - 1 planned

### Glen Robertson

- Alarms
  - 8o Alarms (as per E-logs)
    - 4 Extended Power Outages
  - Issues with delayed or no alarm notification
    - minor issues with on-site equipment repairs
    - Issues with alarm central protocols or operator capacities
- Access E11
  - 11 cases
  - o open cases
- Construction
  - o sites







### Occurrences and Trends Related to Unplanned Maintenance Outstanding Equipment Breakdowns Outstanding Equipment Breakdowns • (CCP) Increased Turbidity in Warmer Weather Singer Valve Failure • Alx WTP Basin 1 Drain Valve Coupling Leak on Main Discharge Piping Filter Backwash Issues Booster Station Monochloramine Analyzer Completed Equipment Repairs SCADA installed and commissioned Completed Equipment Repairs Well Pump Pitless Adaptor Replacement SCADA Trending and Communication Issues · (CCP) Chlorine Gas Injection Line Crack (CCP) AT1606 pH Probe issues Alx WTP BWP Refurbishment

Spring Flushing  • Alexandria / Maxville / Transmission  • started 23-May-2023; still on-going  • minor issues noted, captured in Access E11  • no issues note in water quality  • Glen Robertson not yet completed	Summer Auto-Flushers  • Maxville 3 units installed 13-Apr-2023  • Alexandria not yet installed
Distribution Valve Exercising  • Alexandria  • 2022 completed (TM not completed or recorded), 2023 not started to date  • 51 defective valve, 27 repaired  • Glen Robertson  • not completed in 2022, to ensure it is completed 2023	Bleeder Lines  Turned on as needed (extended cold snaps; or if frost is suspected below 5ft)  Alexandria were not opened by operational staff in 2023  To verify if lines were shut down from 2022 winter period
Fall Flushing  • Alexandria completed in 8 days (Oct-2022)  • No issues noted	Water Auditing  Due to noted increased water loss Contracted to Kingsley Blease
Hydrant Winterizing  * Alexandria/Maxville completed in 56 days  * Recheck required on 4 hydrants, 1 unit not rechecked (H-165)	Operations Manuals  • Alexandria OM- Oct 2021  • Glen Robertson OM- Sep 2020  • To be updated to include SCADA system upgrades
Hydrant Maintenance (target 50 units/year)  • Alexandria  • # hydrants issues from Spring Flushing  • Maxville  • # hydrants issues from Spring Flushing	Asset Management  Twp Plan approved by Council Jun 2022  Water Works Plan 181-301A completed by Treasurer Aug 2020  Need to categorize and rank internal equipment in order to determine future equipment refurbishment and to track equipment work life

## Adequacy of Maintenance Programs

- Operator Input about Adequacy of Scheduling
- Areas of Concern
  - Alexandria
    - Higher risk of equipment breakdown due to age (Alx only)
    - Elevated Water Loss/Water Audit
    - Construction Documentation (all work sites including contracted work)
    - 10 open equipment deficiencies, to ensure follow-up/repair
    - Transition from reactive maintenance to proactive maintenance (eg Hydrants)
  - Glen Robertson
    - Coupling leak on main effluent pipe, requires system shut down to replace
    - Well Mineral Deposit Build-up, potential for impact on well pump.
    - Sodium Hypo Intermittent Dosing Issues (pump and dosing system)
    - Intermittent high flows in Glen (possible usage by residents) and impact on treatment system

### Compliance and Conformance Inspections

### QMS Multi System

- Internal Audit: Sole Source Contractor: Ewen MacDonald
  - completed Oct 2022
  - 0 non-conformances
  - 9 opportunities for improvement
    - 8 implemented / 1 to be implemented / 0 no action
- External Audit: Sole Source Contractor: SAI Global
  - surveillance audit completed Oct 2022
    - 2 major non-conformance (closed)
  - reaccreditation audit completed Dec 2022
    - 1 minor non-conformance (closed)
    - · 2 opportunities for improvement
      - 1 implemented / 1 to be implemented

### Compliance and Conformance Inspections

### Alexandria

- MECP Inspections
  - Rated at 100%
  - 19-Oct-2022
  - No non-compliance or bast practices identified

### Glen Robertson

- MECP Inspections
  - Rated at 100%
  - 19-Oct-2022
  - No non-compliance or bast practices identified

### **Operator Training**

- Meeting Annual Requirements to maintain licensing
  - Operators can request/are encouraged to request specific training topics
    - Training now available in-class or on-line
  - Training hour are to ensure license/certificate renewal 3 years
    - Hour requirements based on facility license level



- Operators should be self-monitoring to ensure sufficient training is completed before renewal period
  - Compliance 365 vs internal data base (Zoe created MS Form)
- Upcoming/Required Training
- Suggested Training

# Staff Input

Budget Requests/Potential Projects

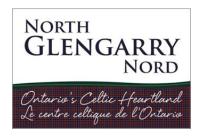
### Conclusions

- Maintenance Programs
  - Schedules and Tracking forms
    - · overall are in good shape
    - to determine who is in control or ensure staff understand document control and how to update version codes
  - Work Completion (as scheduled)
    - staff changeover has been a recent concern, but as new operators gain experience this should alleviate itself.
    - to ensure follow-up in internal equipment deficiencies for repair or replacement asap, to prevent further potential issues
    - external contractors dates are starting to drift from annual targets, to ensure booking is completed earlier or alternate source is used to ensure work is completed in timely fashion
  - Documentation
    - duplication of recording work in eRIS and E11 to determine a better work flow so no duplication of work (Flushing)
    - streamline expectations

### Areas of Concern

- Alexandria DWS
  - Pro-active equipment indexing and replacement program
  - Elevated water loss/water audit results
  - Construction documentation
  - · Open equipment deficiencies
  - Maintenance Programs (reactive to preventative)
- Glen Robertson DWS
  - · Coupling leak on main discharge pipe
  - Mineral deposits in well casing, and potential impacts on well pump
  - Intermittent on-going issues with sodium hypochlorite pump and dosing system
  - Intermittent high flows and impact on treatment system





### STAFF REPORT TO THE COMMITTEE OF THE WHOLE Report No: CS 2023-17

### September 20, 2023

From: Anne Leduc – Director of Community Services

RE: Community Services Workplan Q3 2023

#### **Recommended Motion:**

THAT the Committee of the Whole receives Staff Report CS-2023-17 for information purposes.

### **Background / Analysis:**

The table enclosed at the end of this report shows the progress on the various projects undertaken by the Community Services Department.

#### **ADMINISTRATION**

**2024 Budget** – Staff met with the Director of Finance on September 16<sup>th</sup> on the Capital portion of the 2024 Budget. Prior to this, Recreation staff met to discuss each facility's needs and work on the best approach to meet these needs. Recognizing that there are several important projects to be undertaken over the next 5 years, staff have worked diligently to prioritize them accordingly.

#### **2024 Community Grants**

- The intake was launched on September 13<sup>th</sup> and is open until October 31, 2023. The information was posted on the Township's website and to its Facebook page. An email with this information was sent to past recipients, and our community partners and organizations. In the event there are funds remaining, applications can be accepted during a second intake that will close on February 29, 2024.
- An example of a successful grant application and partnership is the newly installed "Senate" mural on the "Christine's Restaurant" building on the south wall on Mill Square. This project was piloted by the Glengarry Artist's Collective. The trees in the square will be trimmed in the Fall at the same time as we continue to do the branch/tree clean up from the spring ice storm at Island Park.



**Accessibility Plan** – The Township of North Glengarry's Accessibility Plan was reviewed by the SDG Accessibility Committee and approved by the Township's Council. The Compliance Report for 2023 was filled with AODA on September 14, 2023.

**Economic Development Action Plan** – The survey was launched at the end of August and we have received a steady stream of responses. Residents are encouraged to access the survey through the Hot Button on the website's Homepage or contact the municipality to receive a paper copy.

#### **Grants:**

- Reporting has been filed for the following grants:
  - Final Report Summer Experience Program (Tourism Coordinator)
  - Final Report Celebrate Canada funding for Canada Day activities
  - o Interim Report with FedDev for Alexandria Skatepark
  - o Final Report Ontario Trillium Foundation for HVAC in Maxville
  - Final Report Community, Culture and Recreation ICIP for Glengarry Sports Palace

**Health and Safety Meetings** – The Recreation Staff met in early August to go over each facility's Health and Safety Inspection Reports and to discuss any issue that may arise in the workplace. Minutes are taken and posted to the Health and Safety board in each facility. Recreation Staff has also joined with the Public Works department to host quarterly staff meetings.

#### Ice season start-up

- First Ice rental date for the 2023/2024 season in Maxville was Friday, September 15, 2023 (ice installation started September 5, 2023)
- First Ice rental date for the 2023/2024 season in Alexandria was Friday, August 25, 2023 (ice installation started on August 15, 2023)

Overall, the ice installation went smoothly considering that the department is short staffed.

Parks and Recreation Action Plan – The process is well underway with the launch of the survey which was available until June 30, 2023. We have received 143 responses. Comments regarding improvements that the community would like to see include (in alphabetical order):

- A street festival! With live music, vendors, and food
- Activités d'intégration des immigrants
- ATV/horse trails
- Baseball Tournaments
- BBQ, family gatherings
- Bike days
- Community Fair
- Community Swimming Pool
- Crafts and quilting
- Curling Tournaments
- Dances
- Family fun days, crafting/arts workshops, STEM activities etc.
- Family oriented activities for younger children
- Fitness Training
- Gardening/Hobby Farm
- Group outdoor activities (similar to Cornwall outdoor club)
- Hockey Tournaments
- Karate Classes
- Kayak meet ups
- Learn to skate program
- Live music events, shows & festivals
- May Main Street event (as done in Vankleek Hill)
- Museums activities, art exhibition
- Outdoor Fairs (similar to Williamstown)
- Races
- Retreats wellness, yoga, painting, meditation
- Senior Hockey (more)
- Senior outdoor activities
- Senior trips
- Small halls music
- Soccer Training Clinics Fitness Training
- Sports fundraiser or tournaments
- Themed events
- Volleyball Tournaments

Staff expects to finalize the report in early October and bring it to Council for review and to the Community for final comments.

Refrigerated water fountains and bottle fillers – The Alexandria Lions Club and Community Living Glengarry/CommUNITY RUN have sponsored the purchase of two refrigerated water fountain and bottle filler units. The units will be fixed to the outside wall of the Sandfield Centre (south wall of building) and on the outside wall of the Glengarry Sports Palace (southwest corner). The units can be used from Springtime till the Fall. The Township is extremely grateful for these contributions that greatly benefit our community.



### Staffing

- There have been changes to the Recreation Department's structure. Mr. Nicholas Hansen has been named to the position of Facilities Lead Hand. Our expectation is that this position will help coordinate efficiencies.
- The department is short one Seasonal Full-time Equipment Operator (October March). We were unsuccessful in recruiting internally therefore the position was posted externally. One individual applied and staff will be training them on the different facets of the position including driving the ice resurfacer. This position is based out of Maxville.

### **EVENTS AND ACTIVITIES**

**4 x 4 Hockey** – The Township offered a 4 x 4 session for U9/U11 and U13/U15 youth. The session ran from August 25<sup>th</sup> to September 22<sup>nd</sup> with 34 youth participating in this program.

**Ball Hockey for Youth** – Held in Maxville & District Sports Complex and at the Glengarry Sports Palace in June and July. As usual, registration was higher in Maxville for this activity.

**Boys & Girls Club** – Activities have started. B&GC follows the UCDSB 2023/2024 school year calendar and the program, using the Garry Shepherd and the Tim Hortons Dome facilities will run until the end of the school year.

**Broadsword Tournament** – This event was held in Island Park between July 31<sup>st</sup> until August 3<sup>rd</sup>. A tent was installed at the west end of the Park at the top of the hill with 150 individuals participating in the training and tournament itself with additional spectators. The organization has already met with Recreation staff to confirm next summer's event which will be held between July 22<sup>nd</sup> and 28<sup>th</sup>, 2024.

**Business and Community Awards Event** – This event is scheduled for September 21<sup>st</sup> at the Michel Depratto Community Hall at the Glengarry Sports Palace. The event format will be a wine and cheese format with music accompanying the remittal of the awards.

This year's recipients are:

Sophie Ranger	Citizen of the Year
Maxville & District Lions Club	Community Service Group
Alexandria & District Lions Club	Community Service Group
Fauxmagerie Zengarry	Business of the Year
Sunwheel Farm	Excellence in Agriculture
Zacharie Quesnel	Youth of the Year
Rosemary Chatterson	Senior of the Year
Mary McPherson	Dedication & Leadership
Maxville Fair Committee	Lifetime Achievement
Scotia Bank (Alexandria)	Legacy Award

**Canada Day** – Township staff have received confirmation that the Alexandria & District Lions Club will once again be hosting Canada Day in Alexandria on Monday, July 1, 2024. This event will include a parade and fireworks will be booked for 10 pm. Apple Hill and Maxville usually host their events on June 30<sup>th</sup>. We don't have a date as yet for Glen Robertson.

**CO-ED & Womens' Volleyball** – This activity was held at the beach volleyball court in Island Park during July and August. This program will run again next year.

**Festival of Lights** – Planning is underway for the Festival of Lights. The Township will be partnering again this year with the Alexandria Lions Club. The Santa Claus parade will take place on Sunday, December 3<sup>rd</sup> and fireworks will be launched at 8 pm that same evening in Island Park.

**Geese Mitigation** –The final report was forwarded to the Ministry at the end of May.

**Glengarry Soccer League –** Registration for the indoor season is now open.

**Meet me on Main Street** – Two events were held this summer - the first in King George Park in Maxville and the second in Mill Square / Ottawa Street in Alexandria. Considering that this was the first iteration of this activity, staff considers it to be a success. With Council's approval, plans will move forward to repeat the events in Maxville and Alexandria and in at least one hamlet. More to come!

**Running Program** – Registration is open for the Fall session which will start on October 18 and end on December 10<sup>th</sup>.

**Summer Camp** – The Boys and Girls Club once again offered a Summer Camp in Alexandria at the Sandfield Centre. The camp was fully subscribed. The Youth Unlimited group used the Maxville & District Sports Complex for a period of one week in July.

**Yoga Programming** – The Fall Yoga session started on September 12<sup>th</sup>. So far, 42 individuals have registered for the class.

### **FACILITIES**

### **Glengarry Sports Palace**

- Health and Safety inspections were performed for August 2023.
- Hosted the Glengarry Sports Hall of Fame in August.
- Staff performed regular summer activities such as:
  - Grass cutting and trimming
  - Field lining
  - Set-up for activities in the Michel Depratto Community Hall
  - Maintenance on the HVAC systems
  - Staff backfilled vacant shifts at the Maxville & District Sports Complex during the Maxville Fair, Agility Nationals and the Glengarry Highland Games.
- The ice was installed between August 18<sup>th</sup> and 25<sup>th</sup>.



• The lobby doors leading to the ice surface now sport a new wrap featuring Lions Club logo as well as the Genuine logo.



### **Island Park**

- Health and Safety inspections were done for August 2023.
- The last details regarding the installation of the partitions were completed in August.
- The siding was replaced on the Sandfield Centre and will be completed prior to July 1<sup>st</sup>.
- One of the splash pad's water features was not functional at start-up and pipe located
  in the cement pad is going to require attention in the spring. The splash pad was still
  operational without this feature but a funding request will be included in the 2024
  Capital Budget to break a portion of the cement pad, replace the pipe that is leaking,
  cement and reinstall the water feature. New brass caps (direction water features) will
  be ordered as these have deteriorated over time. The splash pad is over 15 years old.
- The removal of noxious weeds at Mill Pond was done prior to Canada Day as allowed under the permit from the Department of Fisheries and Oceans.
- Excavation has started for the Alexandria Skatepark project. Gilles Levac Excavation will be layering and compacting gravel in preparation for the forms that will arrive on Wednesday, September 20<sup>th</sup>. The cement pour is planned over the following weeks. The Alexandria Skatepark Committee asked for a modification to be made to the plan to ensure better access to the park. The change is made within the \$11,000 buffer. Fundraising has started to pick up with \$2,000 received from the Alexandria Legion and donations through the GoFundMe site.



### **Maxville & District Sports Complex**

- Health and Safety inspections were done for August 2023.
- Grass maintenance is ongoing.
- The chairs arrived for the Community Hall.
- The asphalt pad was done in August after the Highland Games. Staff and Councillor Gary Martin met on location with Glengarry Excavation for the installation of the Basketball Goals. Weather permitting, the lining of the Basketball Court and Pickleball Courts will have been done on Wednesday, September 20<sup>th</sup>.





### **Tim Hortons Dome**

- Health and Safety inspections were done for August 2023.
- Staff is monitoring a crack in the tennis court. Funds will be requested in the 2024
  Capital Budget to investigate the area where the asphalt is damaged, perform the
  repair and repaint the surface.
- The annual inspection for the fire suppression system was performed. We received a non-conforming report regarding the flow rate for the system. We have requested a quote from Viking to correct this issue.

• The new accessible sliding door was installed at the Dome. We are waiting on some trim work but the door is functional.



### Other facilities / assets

- HGMH Pool
  - The Township has hired two lifeguards for evenings and weekends. This will at least allow the Township to offer public swimming.
  - We were able to connect with an aquafit instructor who is available to teach during weekdays only. At this time, we have not been successful in hiring a lifeguard that is available during the weekdays. The search for candidates extended to the National Lifesaving Society and sharing the job posting with other municipalities that hire summer staff. We also shared the information with lifeguards that work at year-round facilities in the event that one of their members might be interested in moving to our area. Ads were posted on Facebook and in the newspaper. We will continue our search for a lifeguard to be able to extend our offering to weekdays.

### **OTHER**

### **Community Improvement Plan / Regional Incentives Program**

 Staff is continuing to promote the CIP and RIP with qualifying North Glengarry property owners and process any applications/closing requests that are received.

### **Meetings / Training (virtual or otherwise)** – Staff has participated in the:

- Emergency Management 200 Course
- Habitat for Humanity groundbreaking
- Date My County Grand Reveal
- ACC Futures AGM
- Ontario East Municipal Conference
- And several other activities

### **Other Economic Development Activities**

• The Business Connections Breakfast will be co-hosted by the Township of North Glengarry and the Cornwall Business Enterprise Centre on September 27<sup>th</sup> starting at 7:30 am.

### Communications through website, Social Media and traditional media Press Releases / Videos / Ads

- Several videos / pictures have been released on Facebook regarding local activities and businesses
- Launch of Alexandria Skate Park excavation.
- Communications regarding road closures or repairs have been posted to Facebook.

### **COMMITTEE AND WORKING GROUP ACTIVITIES**

### **Arts, Culture and Heritage Committee**

- Reviewed a potential CIP application
- Discussed a potential location for a Blue Plaque
- Minutes from previous meetings are shared with Council as part of the Consent Agenda.

### **Community Development Committee**

- Partnerships with HGMH for pool and potential daycare
- Delegations to AMO
- Members for Alexandria and Maxville Development Groups
- Redistribution of electoral boundaries

### **Municipal Recreation Association Meeting**

• The next meeting will be held in October to discuss 2023 capital projects, redistributions of funds or allocations to reserves, 2024 Budgets, and 2023/2024 activities.

### **Maxville Advisory Committee Meeting**

• The group will meet at the end of September / beginning of October.

### **Alternatives:**

None

Financial Implications: None
Attachments & Relevant Legislation:
Community Services Q3 Workplan
Others Consulted: Kimberley Goyette – Director of Community Services Natalie Charette – Economic Development and Communications Officer

Reviewed and approved by: Sarah Huskinson, CAO/Clerk

	Community Services Tasks	Deliverable	Involvement		2023		2024	Duoguese	
	Community Services Tasks	Community Services Tasks Deliverable		Q1	Q2	Q3	Q4	2024	Progress
	Review of Economic Development Strategy	Ongoing	AL, NC, SH						
	Review of Communication Plan	Completed	SH, NC, AL						
									Reached out to land owners for
_									update - Completed and remitted to
2	Update of Vacant Lands Inventory	Completed	DC, AL						CAO
Strat Plan									
ַלָּדָ									Strategy initiated in February 2021.
5			1						Updates provided monthly to the
	Development and Marketing Strategy	Ongoing	AL + CDevCttee						Community Development Committee
	Recreation Master Plan	Ongoing	Rec Dept						Survey launched
	Provide training to all departments on excellence in customer								
	service.	Ongoing	All Departments						Course planned for July 18, 2023
			NC + Todd Lihou						
	EcDev - SDG 2022 Panels	Completed	SDG						Installed at Island Park in June 2023
			NC, ACHC + Todd						
	EcDev - SDG 2023 Panel	Ongoing	Lihou						1 New panel to be developed in 2023
	GSP - Compressor refurbishement	Ongoing	NH, AL						Scheduled for December 2023
	GSP - Field repairs - Lighting	Completed	NH						Completed May 2023
	GSP - Paint Exterior of Building	Completed	NH						Completed June 2, 2023
		r							Partial installation late May. To be
<u>ה</u>	IP - Partitions in Bathrooms	Completed	JD, AL						completed prior to Canada Day
Capita									Excavation started on September 12,
၂င	IP - Skatepark	Ongoing	AL, JD						2024
	IP - Siding replacement	Completed	AL						Completed in August 2023
									Chairs ordered and scheduled for
	MSC - Chairs for Community Hall	Ongoing	AL						delivery in July 14, 2023
									Lining should occur third week in
	MSC - Asphalt Pad Pickleball	Ongoing	JA, Al						September
	MSC - Compressor refurbishement	Completed	JA, AL						Done week of June 12, 2023
	L.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,								<u></u>
	MillSq - Architectural Design - Next Steps	Ongoing	SDG Counties, AL						Tied to Alexandria Main Street Project
									Reviewed by the SDG Accessibility
									Committee, approved by Council, and
	Admin Accesibility Dlan	Completed	Tourshin						compliance report submitted on
	Admin - Accessibility Plan	Completed	Township						September 14, 2023
	Admin - Business & Community Awards Event	Ongoing	AL, MD						Planned for September 21, 2023 \$8,000 in funding received from
	Admin - Grants - Colobrato Canada Application 2022	Completed	AL						Celebrate Canada
	Admin - Grants - Celebrate Canada Application 2023	Completed	AL						Celebrate Callada

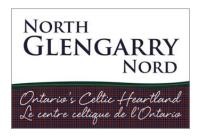
Community Services Tasks	Deliverable	Involvement		20	23		2024	Progress	
Community Services Tasks	Deliverable	involvement	Q1	Q2	Q3	Q4	2024	Progress	
Admin - Grants - Ontario Trillium Application 2021 - HVAC									
System in Maxville arena	Completed	AL						Final report submitted in March 2023	
Admin - Grants - Resilient Community Fund	Completed	AL						Grant not successful	
·								Revised costs integrated into Book	
Admin - Insurance cost for facility renters	Updated / Ongoing	AL, SD, MD						King Software	
·		AL, JA, JD, NH,							
Admin - Recreation Policies and Procedures	Ongoing	SD, MD						Documents reveiwed annually	
								Workplace Health & Safety courses	
Admin - Staff Regulatory Training	Ongoing	AL, JA, JD, NH						continuing	
Admin - Smart Serve recertification for staff	Completed	All staff						Required prior to July 1, 2023	
Dome - Fire Suppression System Inspection	Ongoing	AL, JD						Quote to be submitted for flow rates	
Dome - March Break Camp	Completed	SD						Two days of camp with full attendance	
		_						Program started in November 2022	
Dome - Programming - 2022/2023 Women's Volleyball	Completed	AL, MD, SD						until end of April 2022	
Dome - Programming - 2022/2024 Women's Volleyball	Ongoing	AL, MD, SD						Launched September 2023	
		CD 10						Drop-in program on Sundays until en	
Dome - Programming - 2023 Drop In Football	Completed	SD, JD						of April 2023	
David Barray and a 2022 Winter (Control Barray City Club	0	A1 CD						Program on-going until end of school	
Dome - Programming - 2023 Winter/Spring Boys & Girls Club	Ongoing	AL, SD						year Started in February 2023 on Monday	
Dome - Programming - Hybrid Soccer League	Completed	SD, JD						evenings until 1st week in May	
Dome - Programming - Running Program Winter 2023	Completed	SD, 3D						Ended March 2023	
Dome - Programming - Running Program Spring 2023	Completed	SD						Ended June 2023	
Dome - Programming - Running Program Fall 2023	Ongoing	SD						Registration open for new session	
Dome - Programming - Sportball Winter 2023	Completed	SD						Session ends April 2023	
Dome - Programming - Sportball Winter 2023  Dome - Programming - Youth Volleyball Winter 2023	Completed	SD						Session ends May 2023	
Dome - Programming - Youth Volleyball Fall 2023	· ·	30						· ·	
·	Ongoing	Doc Dont						Registration open for new session	
Dome, GSP, MSC, IP - Programming - 2023 Family Day	Completed	Rec Dept							
Dome, GSP, MSC, IP - Programming - 2023 March Break	Completed	Rec Dept						Ongoing	
EcDev - Arts, Culture & Heritage Committee Support	Ongoing	AL, NC						Ongoing	
EcDev - Business Breakfast with Business Enterprise Centre	Ongoing	NC						27 500	
reper - pasiness preaklast with pasiness enterbuse centre	Ongoing	INC						27-Sep-	
								Working with Maxville & Alexandria	
EcDev - Business Support	Ongoing	AL, NC						Chambers to support local businesses	
EcDev - Chamber of Commerce project	Completed	NC NC						Revitalization of Chamber	
EcDev - Community Development Committee Support	Ongoing	AL, DC, NC						Ongoing	
	00	-,,							
EcDev - 2023 Community Grants Applications/Approvals	Completed	AL, NC						LOA signed with participants	

	Community Services Tasks	Deliverable	Involvement		20	23		2024	Progress	
	Community Services rasks	Deliverable	ilivoivement	Q1	Q2	Q3	Q4	2024	Progress	
									Reviewed by ACHC at March 6 meeting	
	EcDev - 2024 Community Grants Program Review	Completed	ACHC, AL, NC						& approved by Council	
	EcDev - 2024 Community Grants Program Launch	Ongoing	AL, NC						Intake open until October 31, 2023	
									Reviewed by ACHC and only minor	
	EcDev - Community Improvement Program Review	Completed	ACHC, AL, NC						changes.	
									Working with various ministries & SDG	
									EcDev to ensure that needs of business	
									owners are heard at various	
	EcDev - Employer Support	Ongoing	AL, NC						government levels and shared back with owners	
	ECDEV - Employer Support	Ongoing	AL, INC						Will work with South Glengarry to	
	EcDev - Kilt Skate 2024	Ongoing	SD, NC, AL						coordinate event	
	EcDev - Meet me on Main Street	Completed	NC + Kelly-Anne						Two events - Maxville & Alexandria	
	Lebev - Meet me on Main Street	Completed	NC + Kelly-Allile						TWO EVERTS WINDOWN C & AICAGINGTO	
	EcDev - My Main Street Program	Completed	DC, AL						Grants received and reporting finalized	
	EcDev - Summer Experience Grant - Summer Hired	Completed	AL						Grant obtained and student hired	
١.									Report submitted to the Ministry of	
e	EcDev - Summer Experience Grant - Repporting completed	Completed	AL						Tourism, Culture and Sport	
ΙĦ	EcDev - Regional Incentives Program	Completed	NC						2023 Round is closed	
	GSP - Alexandria Library ceramic flooring	Completed	NH						Flooring installed June 2023	
	GSP - Glengarry Sports Hall of Fame 2023	Completed	NH						Event held in August 2023	
	GSP - Refrigeration Plant Certification TSSA	Completed	AL, NH						Completed and certificates issued	
	GSP - TSSA Inspection Elevator	Ongoing	NH						Quarterly	
	GSP - Programming - 2023 Spring Youth Floor Hockey	Completed	MD, SD						Program rran until end of July	
	GSP - Programming - 2024 Fall 4x4 Hockey	Ongoing	MD, SD						Until September 22, 2023	
	GSP - 2023 / 2024 Ice season Start-up	Completed							Ice rentals as of August 25. 2023	
									Lifeguards available on week nights &	
	HGMH Pool - 2023 Fall Public Swimming	Ongoing	AL, SD						weekends	
	HGMH Pool - 2023 Fall Aquafit	Ongoing	AL, SD						Still require lifeguard	
									Application submitted to the DFO and	
									permit received. Press Release	
									prepared and work scheduled to start	
	IP - Aquatic Vegetation Removal Loch Garry 2023 Permit	Completed	AL, TW + PW						after June 15th	
									Application submitted to the DFO and permit received. Press Release	
									prepared and work scheduled to start	
	IP - Aquatic Vegetation Removal Mill Pond 2023 Permit	Completed	AL, TW + PW						after June 15th	
			,						Working with Lions Club on next year's	
	IP - Canada Day Activities	Ongoing	AL, JD						event	
	IP - EOHU Kitchen Inspections	Completed	JD ,						Completed and certificates issued	
	IP - EOHU Mill Pond Water Monitoring	Ongoing	AL						Started Victoria Day Weekend	

Community Somices Tasks	Deliverable	Involvement		2023		3 2024		B	
Community Services Tasks	Deliverable	involvement	Q1	Q2	Q3 Q4		2024	Progress	
IP - EOHU Splash Pad Inspection	Completed	JD						Completed and certificate issued	
·	·							Working with Alexandria Lions Club o	
IP - Festival of Lights 2024	Ongoing	JD + Lions Club						business displays	
								Fireworks booked for July 1, 2023 &	
IP - Fireworks	Ongoing	AL						December 3, 2023	
IP - Fishing Derby	Completed	AL, JD						Held on February 18, 2023	
								Report for 2023 forwarded to Ministr	
IP - Geese Mitigation Program - oiling of eggs	Completed	NH, GB, AL						of Natural Resources	
IP - Geese Mitigation Program - Permit application	Completed	AL						Permit obtained until 2027	
								Purchased by Community Living	
								Glengarry and Lions Club. Installed by	
IP - Installation of Bottle Filling Station	Completed	JD, AL						the Township	
ID. Discoursed in acceptions	0	ID CD						Spring inspections scheduled for end	
IP - Playground Inspections	Ongoing	JD, GB						of April, mid-summer and Fall 2023	
IP - Programming - Summer Camp Boys & Girls Club	Ongoing	AL, SD, MD						8 week program Summer 2023	
IP - Programming - Winter 2023/Spring 2023 Boys & Girls								Program completed at end of	
Club	Completed	AL, SD, MD						2022/2023 school year.	
								Program started at beginning of	
IP - Programming - Fall 2023/Winter 2024 Boys & Girls Club	Ongoing	AL, SD, MD						2023/2024 school year.	
ID At the healt Country	C   -	15. 41						New sand volleyball court installed at	
IP - Volleyball Court	Completed	JD, AL						west end of Island Park	
IP - Volleybal Summer Program - Women	Completed	SD						July & August 2023	
MSC - 2023 / 2024 Ice season Start-up	Completed							Ice rentals as of September 15, 2023	
MACC Dispersional Inspections	Ongoing	IA CD						Spring inspections scheduled for end of April, mid-summer and Fall 2023	
MSC - Playground Inspections	Ongoing	JA, GB						• •	
MSC - Programming - 2023 Spring Youth Floor Hockey	Ongoing	MD, SD						Program running until end of July	
MSC - Programming - Kilt Skate 2023	Completed	NC, SD, AL						Held on February 19, 2023 at MSC	
MSC - Programming - tennis, pickleball, basketball, walking								Available until ice start-up in	
track	Completed	AL, JA, SD						September 2023	
MSC - Refrigeration Plant Certification TSSA	Completed	AL, JA						Completed and certificates issued	
MSC - Repairs to tin roof	Completed	JA						Work completed in May	
MSC - Summer Camp	Completed	AL, JA						Youth Unlimited program	
Recreation Associations - Liquor Licence Apple Hill	Completed	AL						Licence issued	
Recreation Associations - Liquor Licence Dalkeith	Completed	AL						Licence issued	
Recreation Associations - Liquor Licence Glen Robertson	Completed	AL						Licence issued	

	Community Services Tasks	Deliverable	Involvement	2023			2024	Progress		
	Community Services Tusies	Denverable	mvorvement	Q1	Q1 Q2 Q3 Q4		Q4	2024	rogress	
									Weekly visual inspections by grass-	
									cutting staff and start of season, mis-	
									season and end of season inspections	
									done by Parks Staff at playgrounds in	
									Apple Hill, Dalkeith, Dunvegan and	
	Recreation Associations - Playground inspections	Ongoing	JD, GB						Glen Robertson	
ſ										

Preparation	
Execution	
Complete	



### STAFF REPORT TO THE COMMITTEE OF THE WHOLE Report No: PW2023-30

### September 20, 2023

From: Timothy Wright Director of Public Works

RE: 3rd Quarter Public Works Update

### **Recommended Motion:**

THAT the Committee of the Whole receives report PW2023-30 for informational purposes only.

### **Background / Analysis:**

### Roads

**Staff** – The roads department has lost three operators early in the year due to, illness and retirement. Luckily, we were able to hire two new operators who have been performing very well for the Township - Terry Sloan and Theodore St Pierre. Gary Van DeLigt was promoted to Grader operator and has been doing very well on the most difficult to learn pieces of equipment. The absence of the operators in the time it took to hire new operators would have had a huge effect on operations if it were not for the students who were hired for the summer. They performed extremely well and were able to allow the operators to concentrate on higher skilled tasks.

**Recycled Asphalt material (RAP)** - Public works was able to broker a deal with the Highway Resurfacing Project on the 417 this year and was able to place a new base on the failed LCB section of Kenyon Concession 8. This has resulted in a superior road surface and when given a coat of asphalt next year, will be a far superior product to what was previously present. In total this has saved the Township \$390,000. This was the cost to rebuild the base without using RAP material.

**Crack sealing** - The crack sealing machine was received in the spring but unfortunately due to new and untrained staff, we have only just started to crack seal. We intend to complete our priority roads. Those, that if sealed before the frost has penetrated the ground, will benefit the most. This would be for Concession 6, Sandfield Avenue, Power Dam and River Road.

**Hot Mix** - The hot mix work was completed successfully in Glen Robertson this year with excellent results. We did receive complaints that the road was made narrower. This claim is false as in fact the road was widened slightly. We believe the reason for the complaint is that the asphalt surface ended slightly higher than the previous surface due to the alignment for drainage. The shouldering work

completed since then should have alleviated this concern. Tobin street was also paved and the Alexandria garage adjacent to the street was given a lift. This work wraps up the completion of the water main relining project completed in 2022.

**Shouldering** – Public Works completed shouldering operations as shown on the plan attached.

**Brushing and ditching - Public** Works completed brushing and ditching as shown on the plan attached. We were not able to subcontract out any hard top road brushing and ditching this year as was previously planned, as we had to use that budget on storm clean up operations in the spring.

**Roadside mowing** - The new roadside ditch mowers purchased jointly with the County have been an incredible boon to operations with mowing operations that previously took half a season to complete only taking a week. There is a higher operational cost to replacing parts, but the repairs require no special skills or equipment, and we are able to do it in house. The time saving is well worth the time saved on manpower and tractor runtime.

**SUVs** - The small SUVs purchased in 2022 have finally arrived and have been deployed to the managers for roads and water. This small vehicle change is predicted to provide huge savings on fuel and vehicle replacement costs.

**Permit system** - Public works has implemented the Transnomis permit central system. This system has reduced administration costs and the system has paid for itself through permit fees. Rogers have contacted the Township about putting broadband infrastructure in to be active for 2025. This permit system will be critical to deal with the high demand expected from their submissions.

**Bridges** - HP Engineering has been conducting specific bridge studies and design of Bishop St and Dominion St bridges for 2024. In a joint tender with the County, the annual inspections are being completed with Jacobs Engineering.

**Signage** - Roughly 40% of the Township's signage have been found to have failed the retro reflectivity inspections are so we are preparing a tender for replacement. It seems that previously the Township has been using sheeting material with a deficient reflective coefficient. We expect the replacements to take place before the end of the year.

**Speed radar sign installs** - Speed radar signs have arrived and have been installed.

**Stormwater System ECA** - New provincial requirements have the Township completing a environmental compliance approval for stormwater. In a joint tender with the County, the Township engaged a contractor to do investigative works of our system that could then be provided to a consultant to help us develop a hydraulic model and 10 year capital and operations plan. We are still awaiting the results of the investigation.

# Water and sewer

**Staff** - Unfortunately we have had two staff members leave but have also picked up two more. The new hires are showing talent and enthusiasm but still need to be trained up.

**SUV** - Waterworks will also now be saving on fuel by utilizing a small SUV instead of a large pick up truck for management staff.

**Pump failure in Maxville -** A pump in Maxville experienced a malfunction in August. Staff responded and ensured no interruption in service, but the pump needed to be replaced and was not in the budget.

**Master Plans** - Public Works has been continuously meeting with EVB who have successfully created a water and sewer hydraulic model. They are working on a 10-year capital plan that will include for upgrades that will pre-empt failures such as the Maxville pump failure.

**Valve and Hydrant replacements** - Water Works completed several valve replacements along Dominion and Derby St. During the work it became apparent that we should replace the main along Dominion between St Paul and Lochiel in the near future. We are waiting to confirm what the consultant's 10 year capital plan says to ensure we mesh with an overall strategy.

## Landfill

**RWM update** - Public Works participated in the regional waste management group meeting. The coordination between the groups is helping and we have started making arrangements for a group negotiation for landfill services. The key information report is attached to this report.

**Landfill Sampling monitoring, capacity and closures**- Landfill sampling and monitoring continues with the newly awarded contract to J2PG services. Their recommendations will be presented in the 4<sup>th</sup> quarter update.

### **RARE**

Normal Operations - The plant continues to operate with no major issues.

**Winch Maintenance -** Several winches were required to be refurbished. This was done through the capital repair reserve (mislabeled HVAC).

**Multidisciplinary Cooperation** - The RARE plant is now being heavily utilized by other departments (Recreation, Roads, Water) to receive deliveries, stage and safely store equipment utilizing its loading dock and fenced in yard area.

**Single Steam Equipment** - RARE staff have been working with Recreation and Public Works staff to clear the single stream sorting equipment to utilize space to store Parks and Public Works equipment over the winter to avoid storage charges.

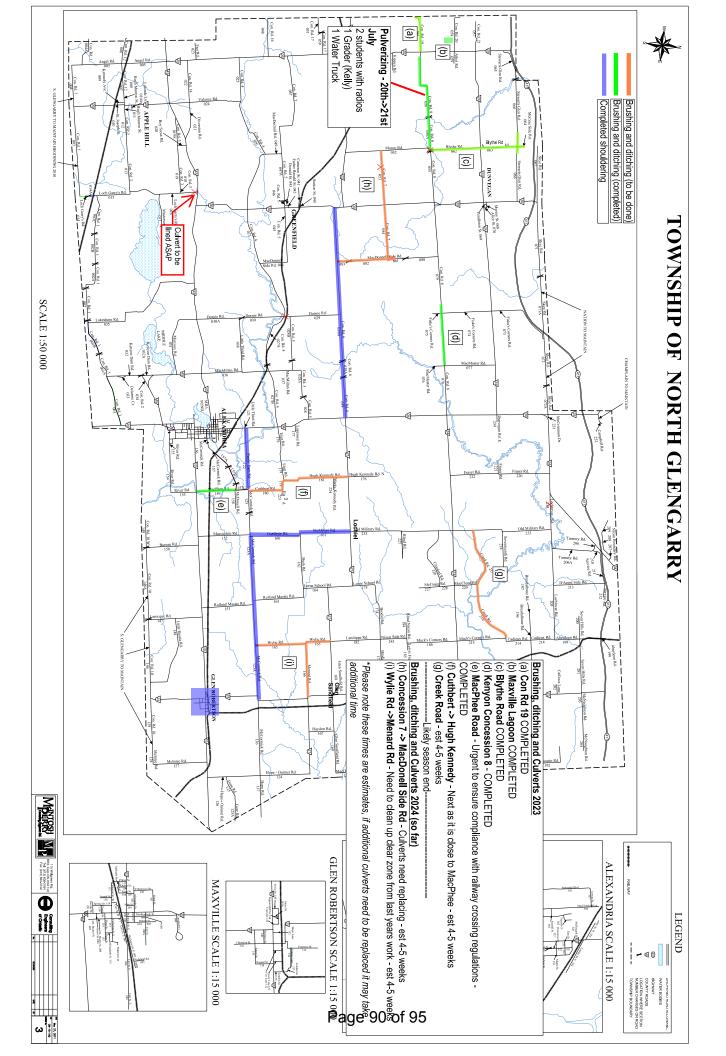
Alternatives: N/A			

### **Financial Implications:**

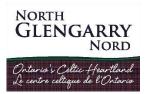
N/A

02 Brushing plan 2023
KIR_August 2023 RWMWG Update
Others Consulted: Public Works Staff
Reviewed and approved by: Sarah Huskinson, CAO/Clerk

Attachments & Relevant Legislation:







### **KEY INFORMATION REPORT**

**Public Works** 

August 25, 2023

# **SUBJECT:** August update from the SDG Regional Waste Management Working Group

### **BACKGROUND:**

Staff participated in the Regional Waste Management Working Group (RWMWG) meeting on May 1<sup>st</sup>, 2023, at the County Administration Building. The City of Cornwall and all local municipalities were in attendance. The meeting covered several important topics related to waste management in the SDG region. The key points discussed during the meeting are outlined below:

### Discussion on Communications Strategy for the Blue Box Transition:

A large portion of the meeting focused on the strategies that the RWMWG wanted to employ as our region approaches the transition to producer responsibility at the end of 2024. The United Counties Communications Coordinator (Todd Lihou) was in attendance to provide some insight and suggestions, with the intention to return at our next meeting in order to present a draft communications plan, with the anticipated roll-out of in summer 2024. SDG will be leading the communications strategy, with support from local municipalities.

### **Utilizing Datacall Information for Blue box Service Cost**

SDG completed a summary of annual costs for blue box services based on information submitted through datacall and providing the group with a detailed spreadsheet and overall costs per household. A summary of costs submitted through datacall are as follows:

2022 Blue Box Costs (by Municipality)

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Summary of Costs	South Glengarry	North Glengarry	South Stormont	North Stormont	South Dundas	North Dundas
No. of Households	\$ 5,848	\$ 4,836	\$ 5,856	\$ 2,735	\$ 6,016	\$ 6,295
<b>Gross Costs</b>	\$ 864,460	\$ 798,422	\$ 524,790	\$ 299,263	\$ 564,343	\$ 457,534
Revenue	\$ 266,846	\$ 213,948	\$ 151,330	\$ 67,923	\$ 87,520	\$ -
Net Cost	\$ 597,613	\$ 584,474	\$ 373,460	\$ 231,340	\$ 476,823	\$ 457,534
Net Cost/ Household	\$ 102	\$ 121	\$ 64	\$ 85	\$ 79	\$ 73

### Household Hazardous Waste (HHW)

North Glengarry is leading an initiative for a more regional approach to household hazardous waste, with the intention to ensure that HHW reimbursement w is both fair and consistent. All local municipalities and City of Cornwall are being asked to provide their current costs associated with their respective HHW programs, with the intention to begin discussions with the *Resource Productivity and Recovery Authority* (RPRA) in November.

### **Local Updates on Waste Management Activities:**

Each municipality provided updates on their respective waste management activities, including ongoing projects and initiatives.

The City of Cornwall reported on several major initiatives currently underway, including their *Waste Management Master Plan*, a small business exemption for HHW and a report on the feasibility of waste incineration.

North Dundas noted that they are working with neighbouring municipalities to assist them through the use of 'loaner' trucks due to some mechanical challenges issues that have recently occurred. Some discussion occurred on the relatively short life-span of waste management vehicles due to the type of use they are subject to, current lead times for the delivery of new vehicles and the need to ensure that these units are replaced within a reasonable timeframe.

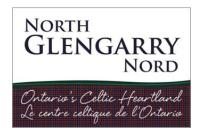
South Dundas indicated that they are waiting for confirmation from their consultant on the remaining capacity / life of their existing landfill; however it appeared that they will soon need to look for alternative waste disposal solutions.

### **Regional Waste Disposal Contract**

Following the meeting, there were some discussions between several RWMWG members of exploring the possibility of entering into a regional waste disposal contract with the Moose Creek Waste Disposal Facility. This potential contract would be open to any municipal partners who are currently utilizing this resource or exploring the possibility of this facility in the short to medium term. SDG has created a draft scope of work and, with the support of South Stormont, will be working with Ross Gellately (retired, on contract with South Stormont) to further research the feasibility of a joint contract with willing municipal partners. SDG has committed to pay 50% of Ross' costs with the participating municipalities splitting the remaining 50%. There will be further discussions on this project at the next meeting.

### **COMMENTS / OBSERVATIONS:**

As experienced during previous meetings, The Regional Waste Management Group is a great opportunity for local waste management staff to work together for the benefit of their residents and the region. Members also greatly appreciate the participation of the City of Cornwall within this group.



### STAFF REPORT TO THE COMMITTEE OF THE WHOLE Report No: FD 2023-07

### September 20, 2023

From: Matthew Roy - Fire Chief

RE: Departmental Workplan Update – September 2023

### **Recommended Motion:**

THAT the Committee of the Whole of the Township of North Glengarry receives Staff Report No. FD 2023-07, the Departmental Workplan Update – September 2023 from the Fire Department for information purposes.

### **Background / Analysis:**

### FIRE PERMITS - OPEN AIR BURN PERMITS

We have the following number of permits:

Agricultural – Active – 5 – Issued - 65 Brush – 414 Recreational – 772

### **TRAINING**

Ontario Fire College Courses – Members currently enrolled:

- NFPA 1001 FFII Learning Contract
- NFPA 1001 FFI Learning Contract
- NFPA 1072 Hazmat Awareness
- NFPA 1035 Fire Life Safety Educator
- Fire Code Part 2&6
- Fire Code Part 9

### AS&E Certification Testing

- NFPA 1001 FF I & II - Testing - September 30 at Station 1.

**HEALTH AND SAFETY** 

- All members completed their FIT testing as part of respiratory protection program

requirements.

Policy and Procedure manual under review, for updating.

- Monthly station inspections are being completed and reviewed as part of our H7S

requirements.

FIRE PREVENTION/INSPECTION

The fire prevention division continues to conduct inspections as per our fire prevention policy.

Provincial Initiative - Test your smoke alarm day – September 28. There will be on-going social

media blitz including, including proactive community approach, targeted door-to-door.

FLEET/FACILITIES

- New pumper for station 1 is currently in fabrication. The current pumper is now posted for

sale on Fenton Fire.

Our fleet underwent its annual MTO safety inspections.

- Pumper testing on our pumpers was completed by Battleshield, minor issues we found and

repaired.

Annual maintenance on small engines and equipment was completed, normal repairs were

conducted.

- Annual Hose testing was completed by Firefixx over a 2-day period, all fire hose past testing.

**Alternatives:** 

N/A

**Financial Implications:** 

N/A

**Attachments & Relevant Legislation:** 

N/A

Others Consulted: N/A
Reviewed and approved by:

Sarah Huskinson, CAO/Clerk